



NH Department of Health & Human Services  
Division for Children, Youth & Families

# 2020 DCYF Data Book



# A Message from DHHS and DCYF Leadership

We are pleased to share the Division for Children, Youth and Families' (DCYF) second annual *DCYF Data Book*. The *2020 DCYF Data Book* presents and analyzes key information on DCYF's child protection, foster and adoptive care, juvenile justice and community and family support programs.

The people at DCYF are motivated by a vision of universal child and family well-being achieved through sincere, proactive partnership to ensure the best possible outcomes for children and families. DCYF and a host of partners from across the child and family-serving system are in the midst of transformation – seeking to keep children safe and families whole whenever possible. Together with our many partners across the state, we are actively building a system capable of assessing child safety and identifying the strengths and needs of children, youth, and families, with the ultimate goal of healthy childhoods, strong families, and safe and supportive communities.

Data serves as a tool to measure this transformation, detect trends, drive long-term policy, and determine whether DCYF funding is effectively supporting those we serve. The data we collect helps us to identify what is working and where challenges remain. It guides our decision-making to build upon a system of child well-being that allows New Hampshire families to thrive.

We are encouraged by the data in this year's *DCYF Data Book*, which shows progress in transforming many key parts of the child and family serving system and identifies the areas that require more attention in the years ahead. The *2020 DCYF Data Book* shows, for the first time ever, a child protection workforce that is approaching acceptable national caseload standards. Child protection workforce turnover has slowed and there are more child protective service workers (CPSWs) and supervisors supporting the needs of New Hampshire families than ever before. Continuing a trend highlighted in the first *DCYF Data Book*, more children are exiting from out-of-home foster care than entering, and the overall number of children in out-of-home care continues to modestly decline. We hope to see this trend accelerate in the years ahead as newly procured services for children and families become widely available.

While DCYF is a critical part of the child and family serving system, we recognize and are grateful for the important contributions from numerous stakeholders - educators, medical professionals, family resource centers, law enforcement agencies, parents, families and many others. The health and safety of some of our most vulnerable residents depends on these essential partnerships, and the data in this report will continue to inform our collaborative efforts to transform the system of child and family well-being for all New Hampshire families.

**Joseph E. Ribsam**

Director, Division for Children Youth and Families  
NH Department of Health and Human Services

**Lori Shibinette**

Commissioner  
NH Department of Health and Human Services

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Data reported throughout this book has been extracted from the New Hampshire statewide automated child welfare information system (SACWIS) known as Bridges. The data cannot be generalized given the multiple processes used to query the data and the complexity of the measures. State Fiscal Year is used as the reporting period where it is feasible and appropriate to provide the most up-to-date information available. However, there are instances where the data is presented in other cyclic periods such as calendar year and federal fiscal year. Some historical data is only available in state fiscal year intervals; accordingly it is presented in state fiscal year intervals to allow for trend comparisons. Additionally, for other measures DCYF is mandated to report data to the federal government in federal fiscal year intervals. In order to ensure consistency with the data reported on significant federal measures, the federal fiscal year interval was used here. Some of the underlying data is based on service authorizations which may take additional time to process. Accordingly, the data is through January 2020 to ensure accuracy.

## Child Protection Services

The Child Protection Bureau works to protect children from abuse and neglect while attempting to preserve the family unit. Child Protective Service Workers help prevent further harm to children from intentional physical or mental injury, sexual abuse, exploitation or neglect by a person responsible for a child's health and well-being.

### Central Intake

DCYF Central Intake is the first of three primary functions in the process for resolving abuse and neglect. After a call is received by Central Intake, it is evaluated and logged into one of following categories:

- A referral on possible child abuse and neglect;
- A call that provides additional information on an existing referral;
- A call for informational purpose only.

Central Intake operates from 8AM to 4:30PM Monday through Friday. In 2017, DCYF contracted to receive referrals of concern for child abuse and/or neglect 24 hours a day and 7 days a week to ensure the safety of New Hampshire's most vulnerable.

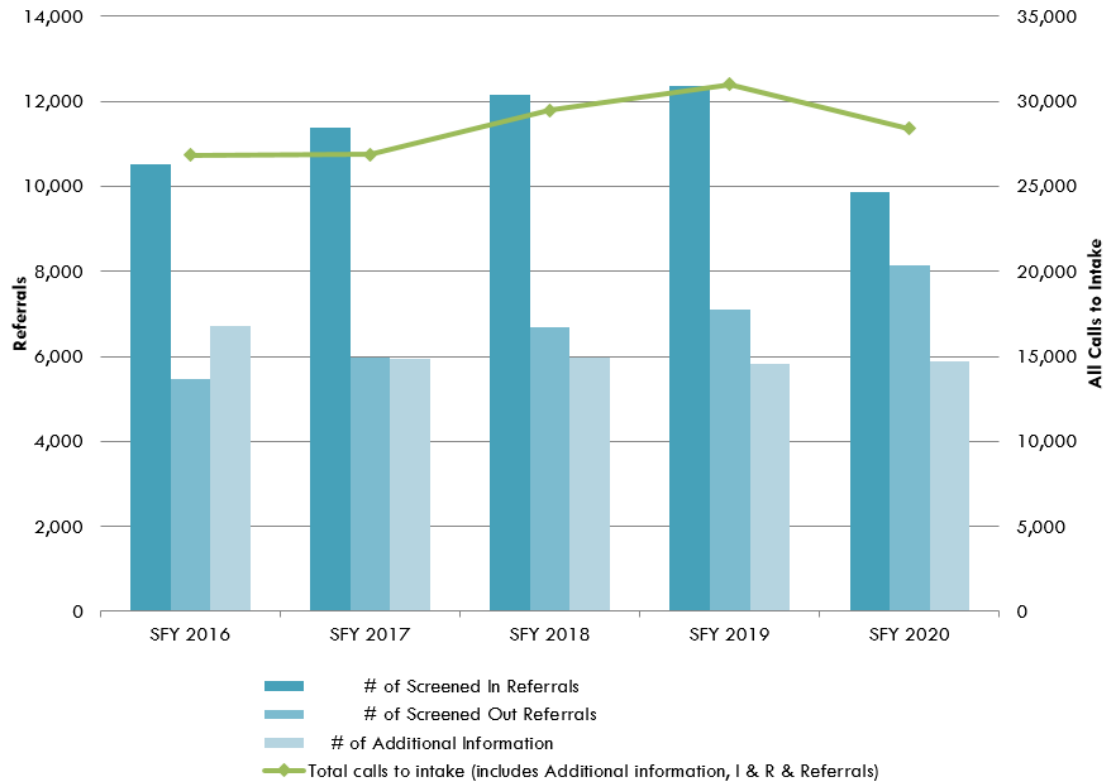
A referral can be screened in for further assessment, or screened out based on law. A screened-in referral is moved to the other primary functions of Child Protection, Assessment and Family Services.

	SFY 2016	SFY 2017	SFY 2018	SFY 2019	SFY 2020
Total calls to intake (includes Additional information, I & R & Referrals)	26,844	26,884	29,482	30,993	28,389
# of All Referrals	15,986	17,355	18,834	19,478	18,000
# of Screened In Referrals	10,525	11,385	12,141	12,361	9,869
# of Screened Out Referrals	5,461	5,970	6,693	7,117	8,131
% of Screen-Ins out of All Referrals	66%	66%	64%	63%	55%
% of Screen-Outs out of All Referrals	34%	34%	36%	37%	45%
% of Calls Received during Regular business hours	100%	89.62%	72.72%	74.49%	74.15%
% of Calls Received After Hours	0	10.38%	27.28%	25.51%	25.85%
# of Additional Information	6,730	5,948	5,958	5,838	5,898
# of Information & Referral	4,128	3,581	4,690	5,677	4,491
% of Additional Information of Total Calls to Intake	25%	22%	20%	19%	21%
% of Information & Referral of Total Calls to Intake	15%	13%	16%	18%	16%
Total collateral calls DCYF Intake made	13,111	14,629	14,630	15,884	14,595

**Data Source:** NH DCYF Program and Case Tracking System



## Calls to DCYF Central Intake by State Fiscal Year, 2016-2020



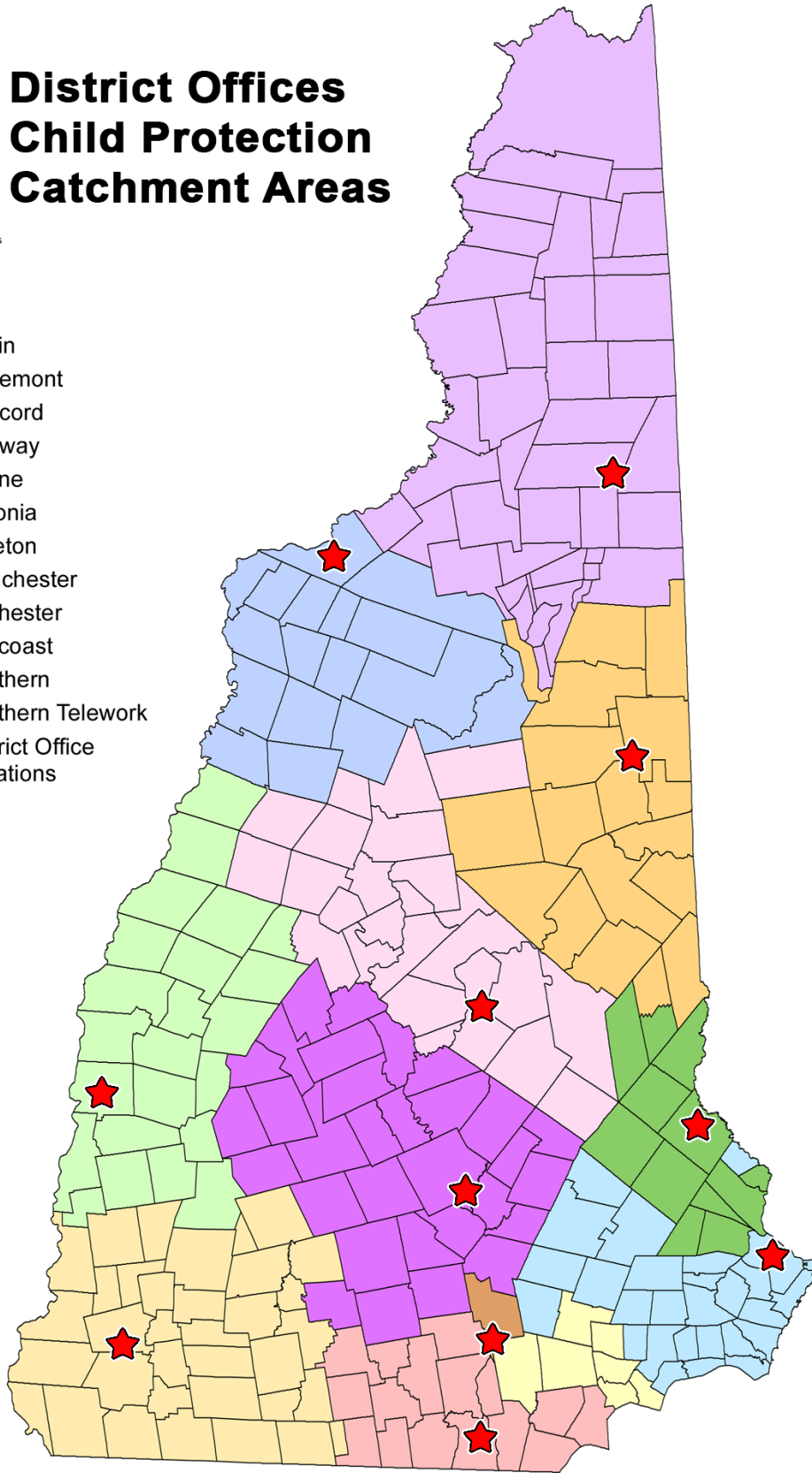
**Data Source:** NH DCYF Program and Case Tracking System



NH Department of Health & Human Services  
Division for Children, Youth & Families

## District Offices Child Protection Catchment Areas

-  Berlin
-  Claremont
-  Concord
-  Conway
-  Keene
-  Laconia
-  Littleton
-  Manchester
-  Rochester
-  Seacoast
-  Southern
-  Southern Telework
-  District Office Locations



## Assessment

After receiving a call reporting possible child maltreatment, DCYF Intake determines if that referral should be screened in for further assessment. A screened-in referral is categorized into one of three levels and is assigned to one of the DCYF District Offices. The Child Protection staff comprehensively investigate and assess each report of alleged child abuse and neglect.

Levels of assessments indicate how harmful and urgent the situation seems to be for the children. Child Protection staff responds to Level 1 assessments within 24 hours of approval for a referral to be screened in. The response priority time for Level 2 assessments is 48 hours and Level 3 is 72 hours.

“Substantiated” means that a report/referral made pursuant to RSA 169-C (NH statute) was investigated and that credible evidence of the abuse or neglect exists.

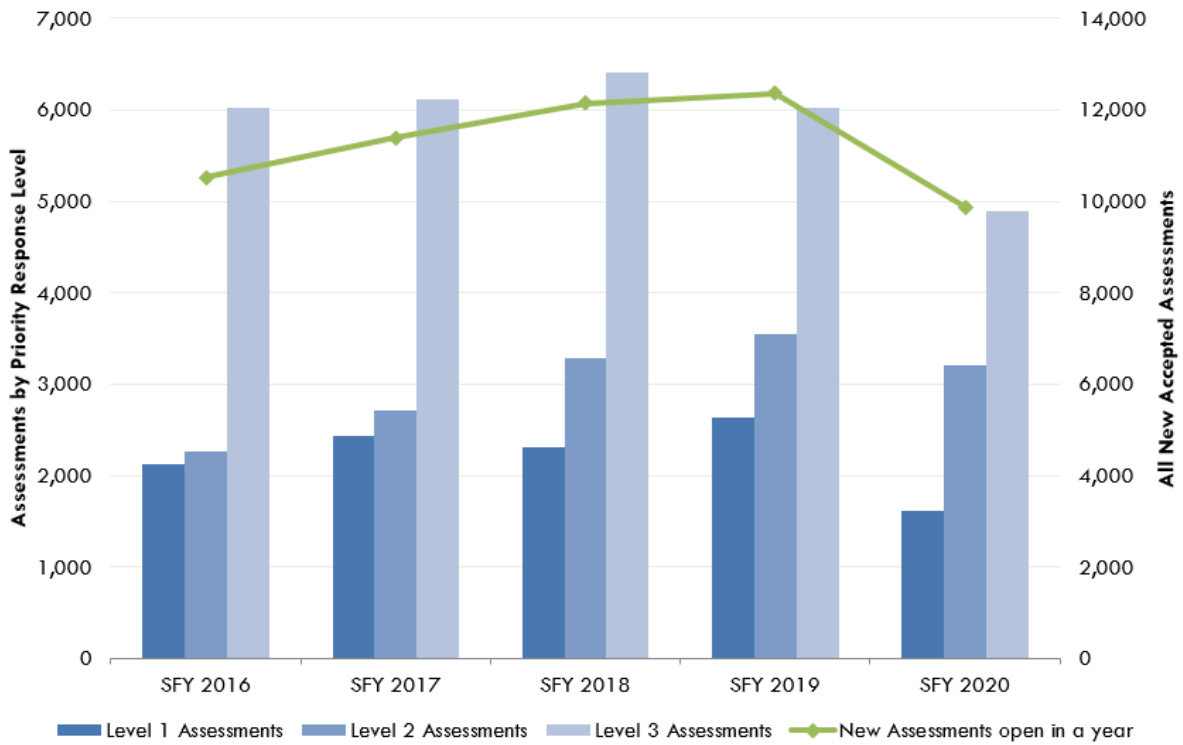
Read more about Child Protection Services at [www.dhhs.nh.gov/dcyf/cps/](http://www.dhhs.nh.gov/dcyf/cps/).

	SFY 2016	SFY 2017	SFY 2018	SFY 2019	SFY 2020
New Assessments open in a year	10,525	11,385	12,141	12,361	9,869
Level 1 Assessments	2,126	2,436	2,309	2,642	1,608
Level 2 Assessments	2,267	2,709	3,289	3,543	3,203
Level 3 Assessments	6,019	6,108	6,412	6,024	4,891
No level assigned	113	132	131	152	167
% Level 1	20%	21%	19%	21%	16%
% Level 2	22%	24%	27%	29%	32%
% Level 3	57%	54%	53%	49%	50%
% No level assigned	1%	1%	1%	1%	2%
Children served in all new open assessments during the year	24,211	27,244	29,244	30,091	23,579
Individuals involved in all new assessments during the year (including children)	58,625	66,657	70,945	73,137	57,350
<b>Federal Fiscal Year (October 1 thru September 30)</b>	<b>FFY 2016</b>	<b>FFY 2017</b>	<b>FFY 2018</b>	<b>FFY 2019</b>	<b>FFY 2020</b>
Substantiated reports	5.48%	8.05%	8.09%	*8.11%	Not Available
Unique Child Victims (with at least one substantiated maltreatment)	905	1148	1331	*1,217	Not Available

**Data Source:** NH DCYF Program and Case Tracking System

\*Subject to Administration for Children and Families approval

## New Assessments by State Fiscal Year, 2016-2020



*Data Source: NH DCYF Program and Case Tracking System*



## Family Services

Treatment and rehabilitative services are provided to families whose children found to have been neglected or abused and, voluntarily, when children are found to be a high risk of abuse or neglect. If treatment and rehabilitative services are unable to provide a safe environment for the children, temporary out-of-home placement with a relative or in foster care may be utilized to provide children with the safety they require.

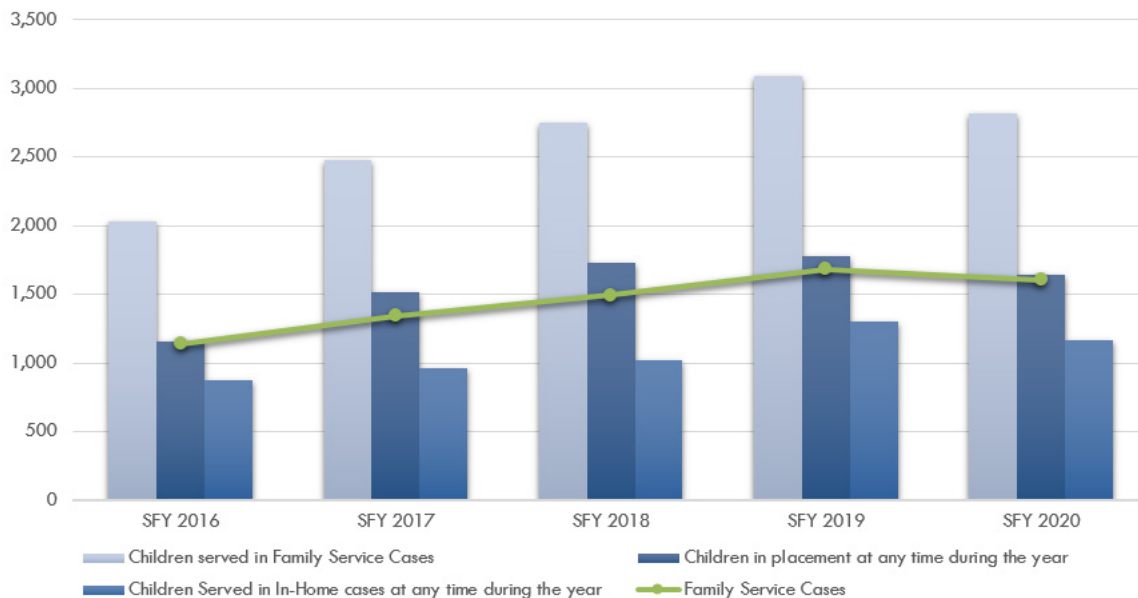
Family Service Cases include: Abuse, Before Court-B Child Prot., Director Authorized Only, Guardianship, ICPC, IL Aftercare, Neglect, Post-Adoption and Voluntary Services.

Other case types include: Adoption, Child Protection (Obsolete), Preventive Day Care, Relinquishment, NYTD and Social Services only.

	SFY 2016	SFY 2017	SFY 2018	SFY 2019	SFY 2020
Family Service Cases	1,142	1,344	1,492	1,685	1,605
Children served in Family Service Cases	2,031	2,478	2,748	3,086	2,813
Children in placement at any time during the year	1,160	1,517	1,729	1,779	1,642
Children Served in In-Home cases at any time during the year	871	961	1,019	1,307	1,171
% of Children Served in placement	57%	61%	63%	58%	58%
% of Children Served in In-Home cases	43%	39%	37%	42%	42%
Individuals involved in Family Service cases at any time during the year	5,890	7,151	7,999	9,005	8,969

**Data Source:** NH DCYF Program and Case Tracking System

### Family Services Cases and Clients by State Fiscal Year, 2016-2020



**Data Source:** NH DCYF Program and Case Tracking System

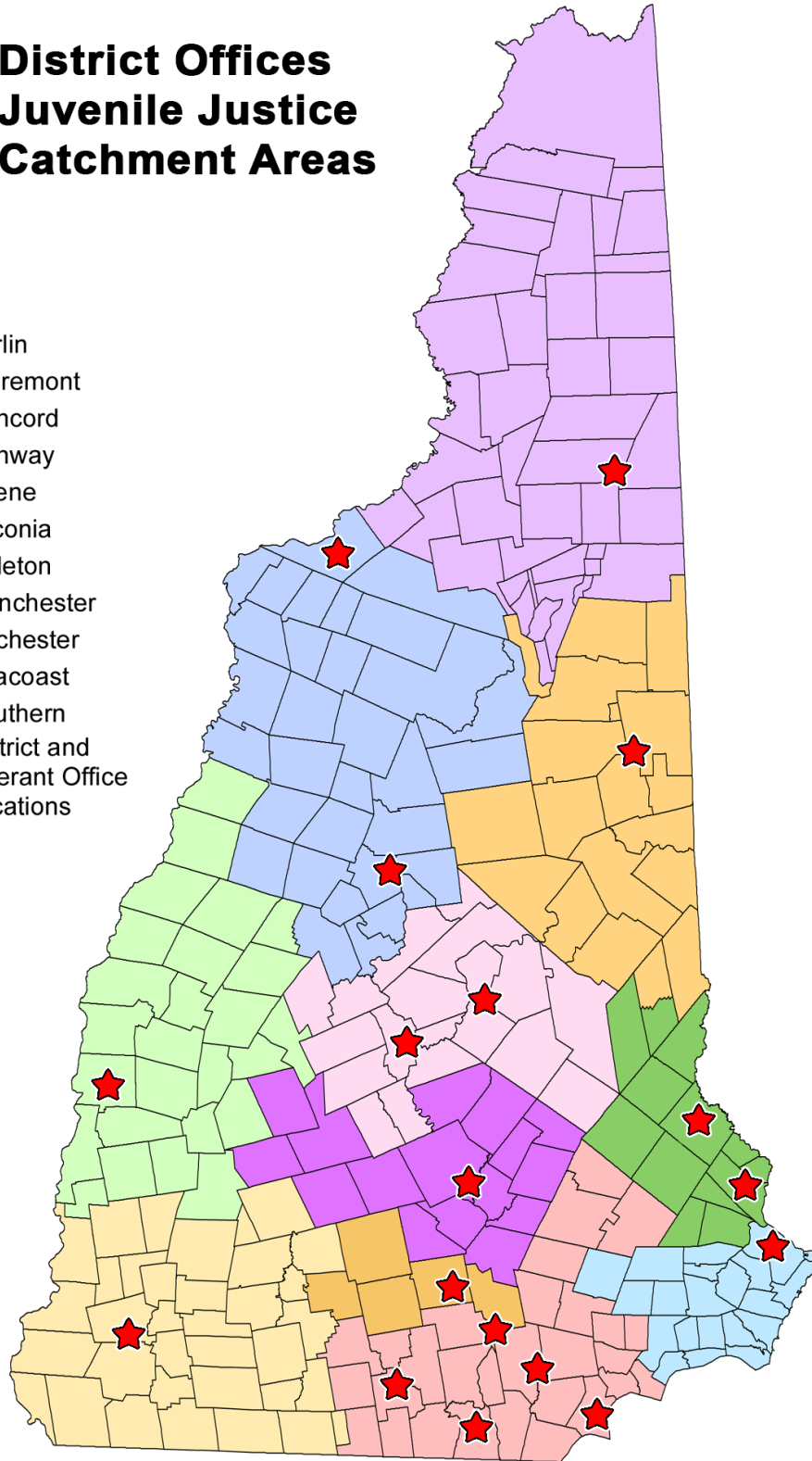
# Juvenile Justice Services



NH Department of Health & Human Services  
Division for Children, Youth & Families

## District Offices Juvenile Justice Catchment Areas

-  Berlin
-  Claremont
-  Concord
-  Conway
-  Keene
-  Laconia
-  Littleton
-  Manchester
-  Rochester
-  Seacoast
-  Southern
-  District and Itinerant Office Locations



## Case Distribution

Juvenile Justice Services (JJS) is responsible for providing supervision and rehabilitative services to youth adjudicated under state law as delinquent or as Children In Need of Services (CHINS).

In addition, Juvenile diversion and mediation programs provide communities they serve with an alternative means of dispute resolution for youth who commit minor offenses, are first-time offenders, or are very young. Other JJS case types include **CHINS Without Court-W**, Interstate Commission for Juveniles (ICJ), Non-Court Day, Non-Court Resident, and Pending Enrollment.

JJS cases are either administrative cases or non-administrative cases. Administrative cases were cases brought before the court and the youths entered into alternative agreements with, and have some responsibility to, the court. These youth are not on conditional release or receiving services from DCYF and DCYF has minimal supervision and reporting responsibilities.

**Identified Youth** can be served in home or in placement. Youth In Placement are served in residential community based programs including: foster or relative care, group home, residential treatment facilities, institutions and the Sununu Youth Services Center (SYSC).

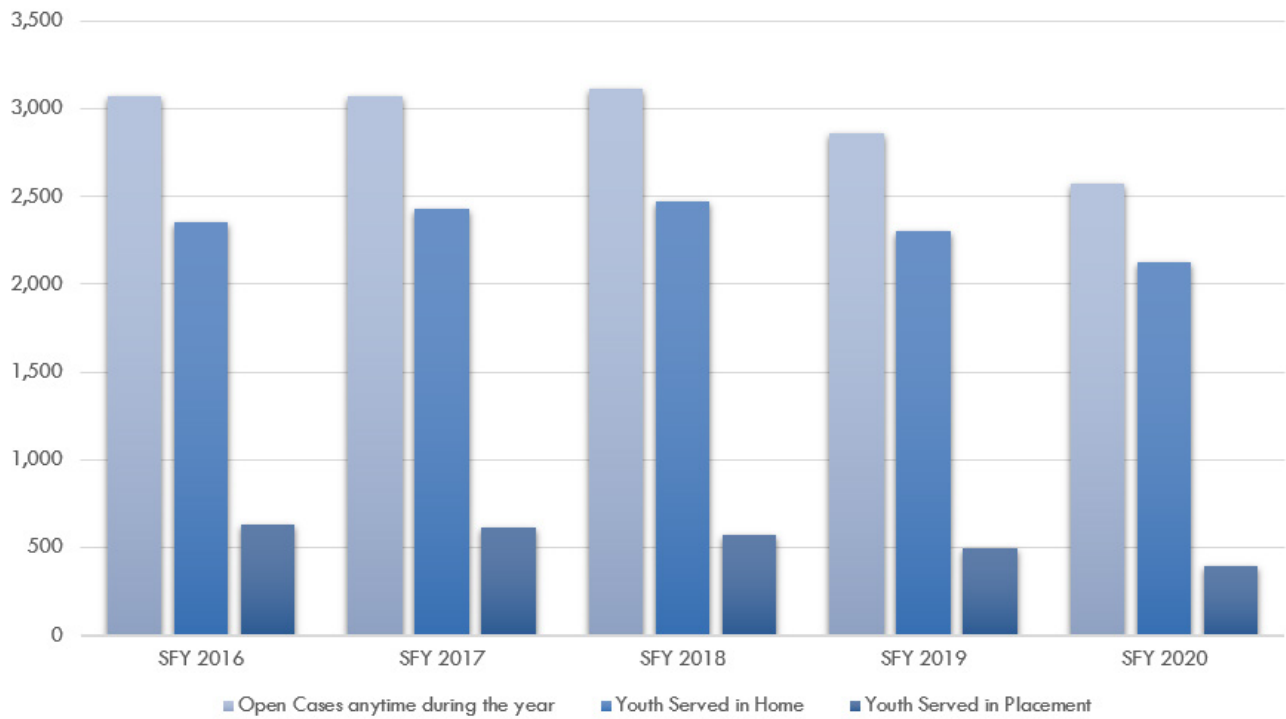
Meanwhile, other children in the household or siblings of the identified Youth are automatically part of the case and served by DCYF as **Siblings**.

	SFY 2016	SFY 2017	SFY 2018	SFY 2019	SFY 2020
<b>Total number of cases open at any time during the year</b>	3,072	3,069	3,112	2,858	2,572
Delinquency	2,314	2,273	2,226	1,974	1,758
CHINS	262	274	294	318	318
Diversion	14	*	*	*	*
CHINS Without Court-W	453	501	555	534	478
Other	29	19	33	31	17
Administrative cases	746	773	697	669	611
Non-Administrative cases	2,326	2,296	2,415	2,189	1,961
Total number of Individuals involved in a JJS case at any time during the year	11,749	11,970	12,061	11,317	9,898
Youth/Children served in a JJS case at any time during the year (identified & siblings)	3,453	3,392	3,357	3,071	2,740
Identified Youth	2,983	3,045	3,050	2,802	2,517
In Placement	630	616	577	499	392
In-Home	2,353	2,429	2,473	2,303	2,125
Siblings	470	347	307	269	223
Number of New Petitions Filed	3,353	3,174	3,231	2,925	1,813
Delinquency Petitions	3,211	3,033	3,075	2,758	1,676
CHINS Petitions	142	141	156	167	137

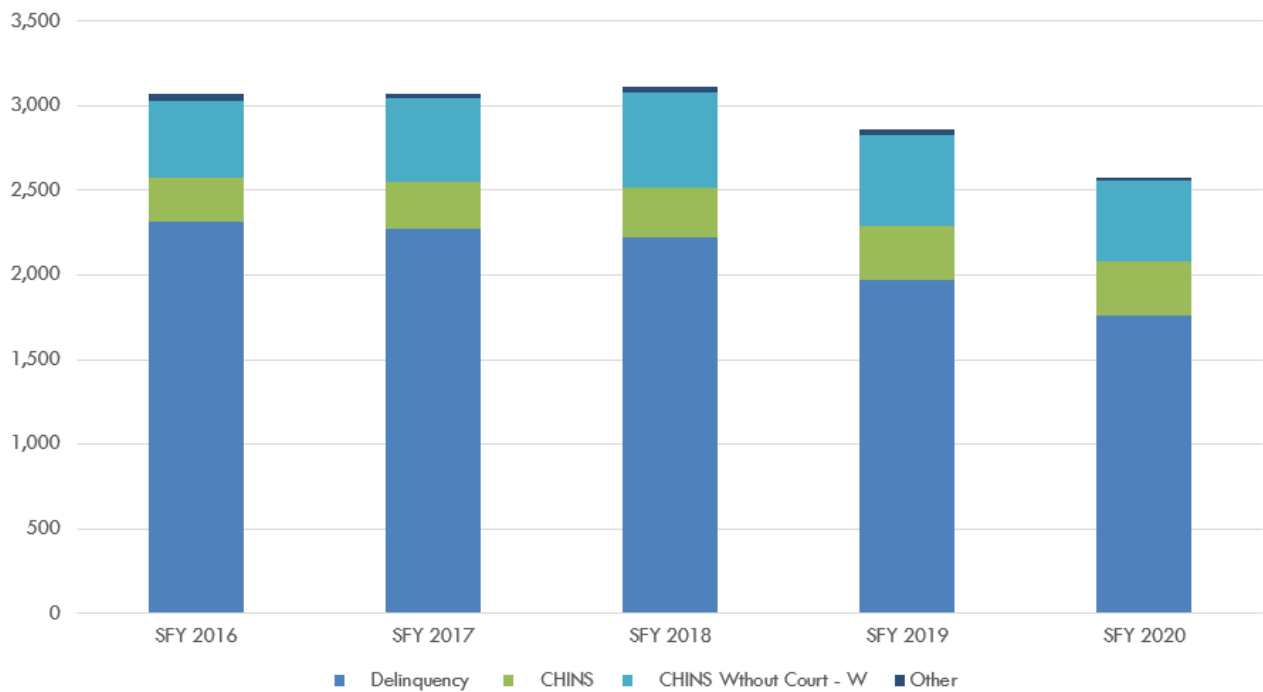
**Data Source:** NH DCYF Program and Case Tracking System

\* indicates a count less than 5. Therefore, the count was added to the "Other" category as not to mask more than one type of case.

### Juvenile Justice Services Cases by State Fiscal Years, 2016-2020



### Juvenile Justice Services Cases by Type, 2016-2020 (Open anytime during the year)

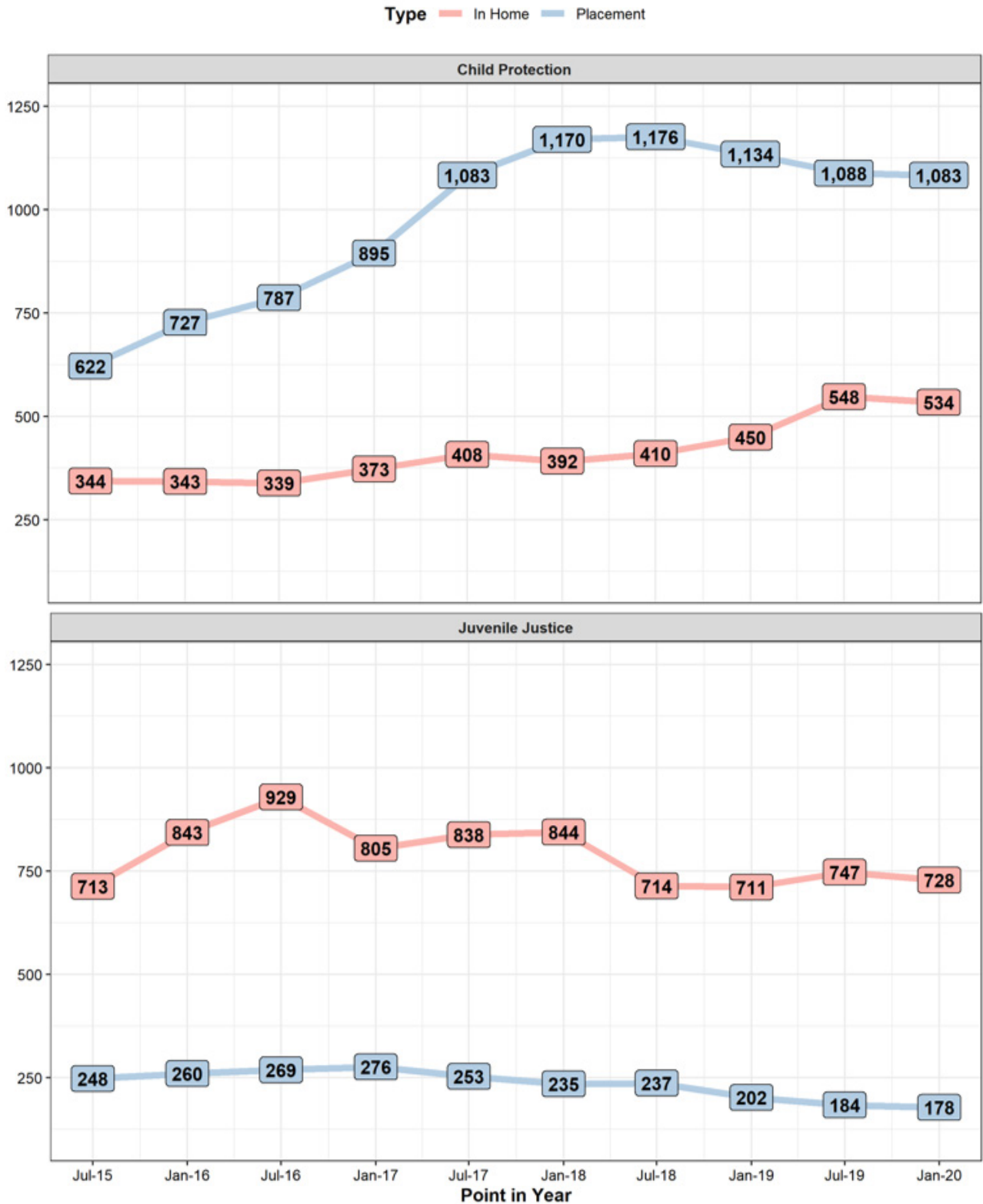


**Data Source:** NH DCYF Program and Case Tracking System

# Placement

## Involvement Count, July 2015-January 2020

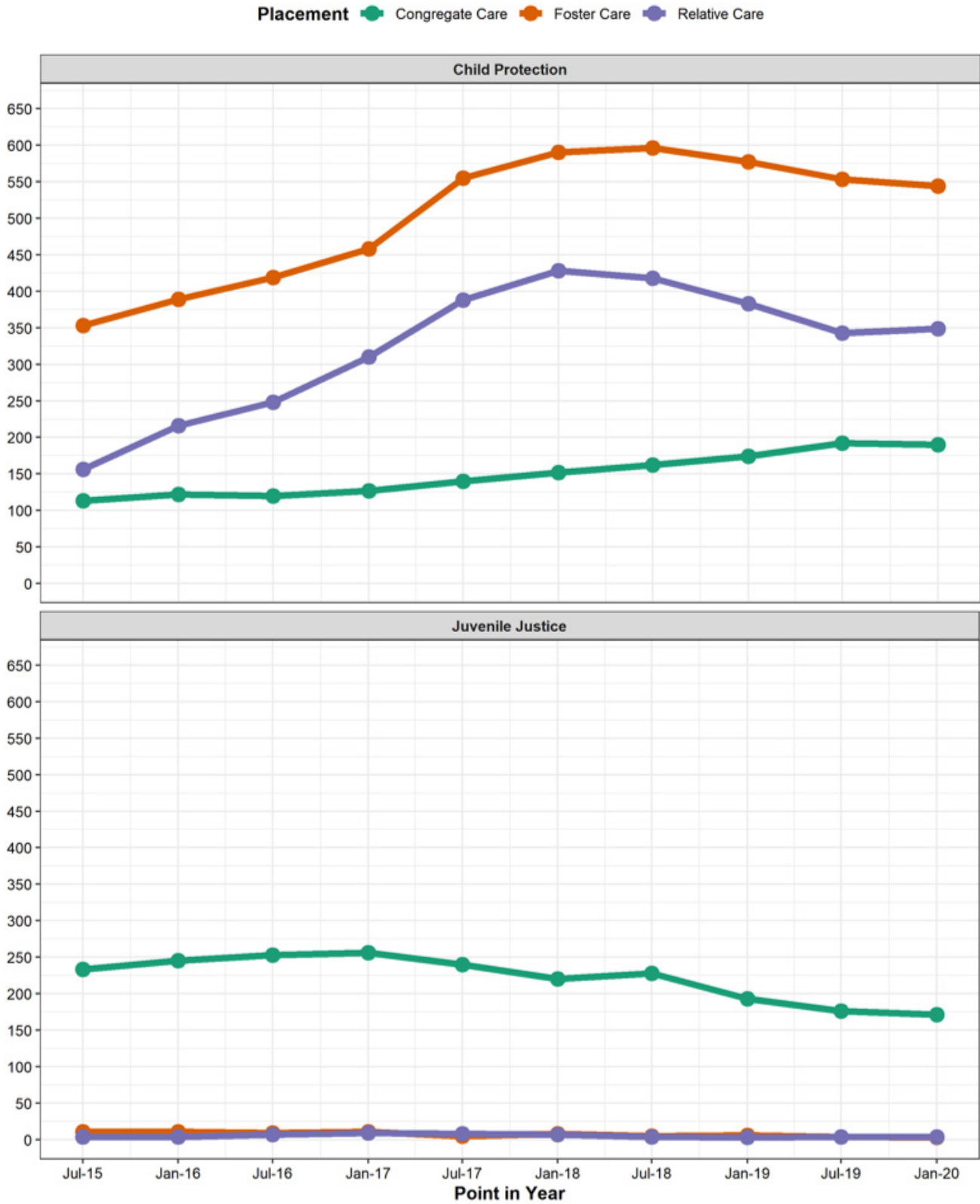
Count of Children/Youth Involved on Caseload at the Start of the Report Period



Data Extracted From Bridges (NH SACWIS) on 2020-09-01



## DCYF Children/Youth in Placement by Setting Type, July 2015-January 2020 Children/Youth in Care at the Start of the Report Period



Data Extracted From Bridges (NH SACWIS) on 2020-09-01

## Placement Entries and Exits State Fiscal Year 2016-2020 (partial)

### Entries and Exits Anytime During the Report Period, Broken Out into Six-Month Periods

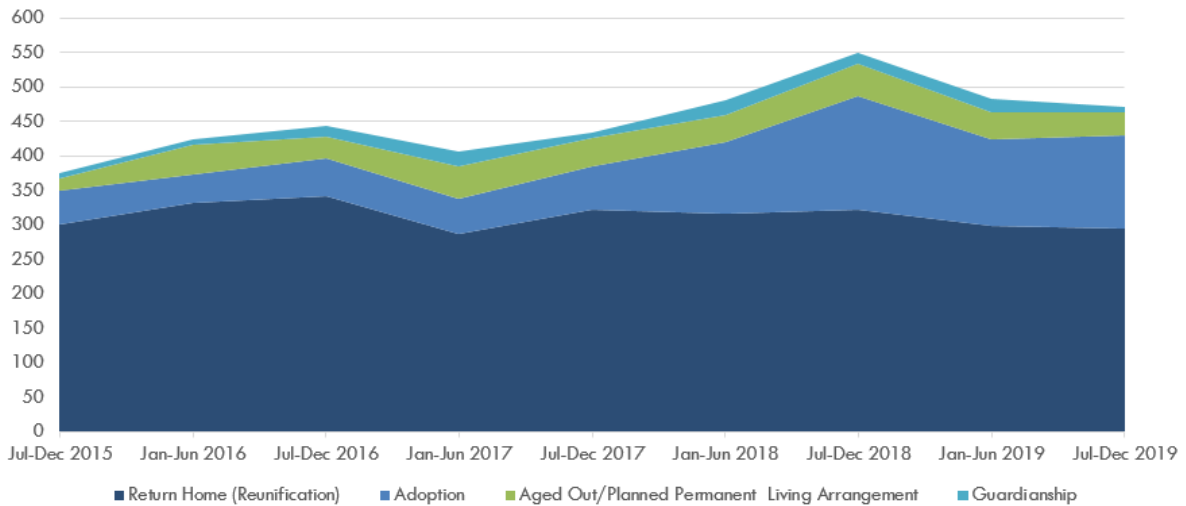


Data Extracted From Bridges (NH SACWIS) on 2020-09-03

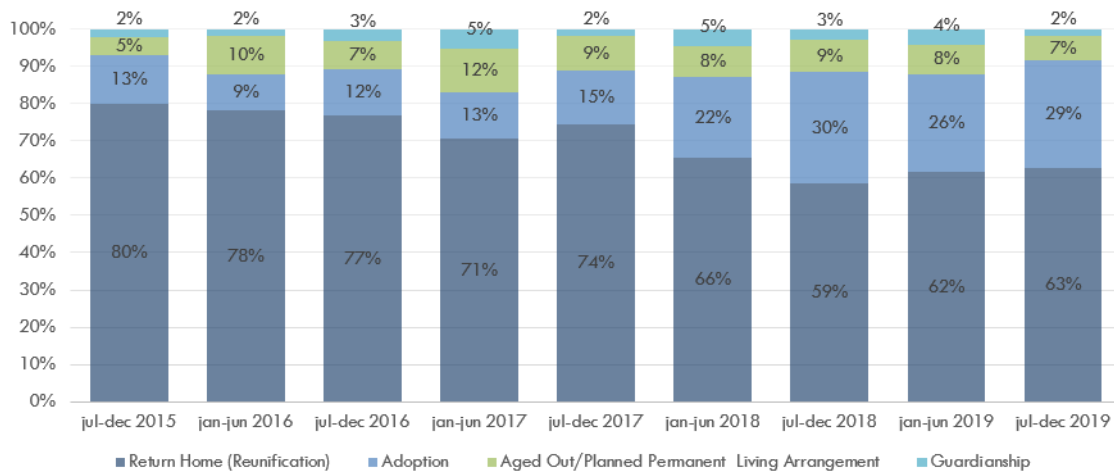
## Exit Reason for those Youth Who Exited Placement During each Six-Month Period

Exit Reason	Jul-Dec 15	Jan-Jun 16	Jul-Dec 16	Jan-Jun 17	Jul-Dec 17	Jan-Jun 18	Jul-Dec 18	Jan-Jun 19	Jul-Dec 19
Adoption	49	40	55	51	63	104	164	127	136
Aged Out/Planned Permanent Living Arrangement	18	44	33	48	40	40	47	38	32
Guardianship	8	8	14	21	8	22	16	20	8
Return Home (Reunification)	301	333	341	287	323	316	322	298	295
Total Youth Exit Care	376	425	443	407	434	482	549	483	471

### Count of Children/Youth Exiting Placement by Reason



### Proportion of Children/Youth Exiting by Reason



**Data Source:** Bridges (NH SACWIS), extracted on 9/16/2020

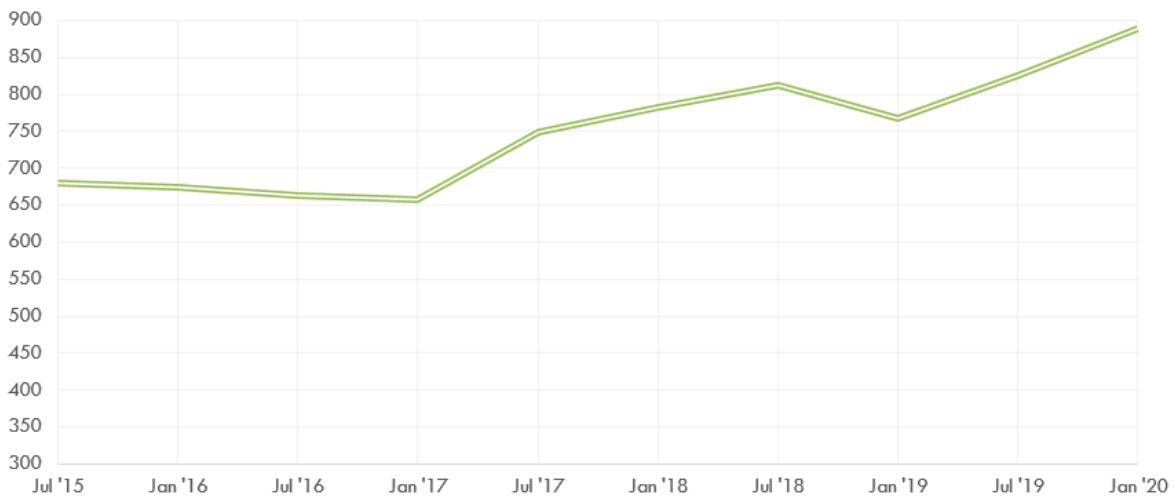
## Resources

	SFY 16		SFY 17		SFY 18		SFY 19		SFY 20	
	Jul '15	Jan '16	Jul '16	Jan '17	Jul '17	Jan '18	Jul '18	Jan '19	Jul '19	Jan '20
<b>Foster Homes Open on the 1st</b>	680	675	664	658	748	782	812	767	825	888
<b>New Foster Homes within the State Fiscal Year</b>	136		244		172		187		170	

**Data Source:** Bridges (NH SACWIS)

Foster homes are licensed for different numbers of children. The maximum number of children under the age of 21 including non-foster children in a two parent household is 6 and the maximum number is 4 in a single parent household. Some foster homes are adoption only homes and/or licensed for a specific child. There is a delay in closing relative homes as a provider, if/when a child moves from the home.

### Foster Homes Open on the 1st of the Month



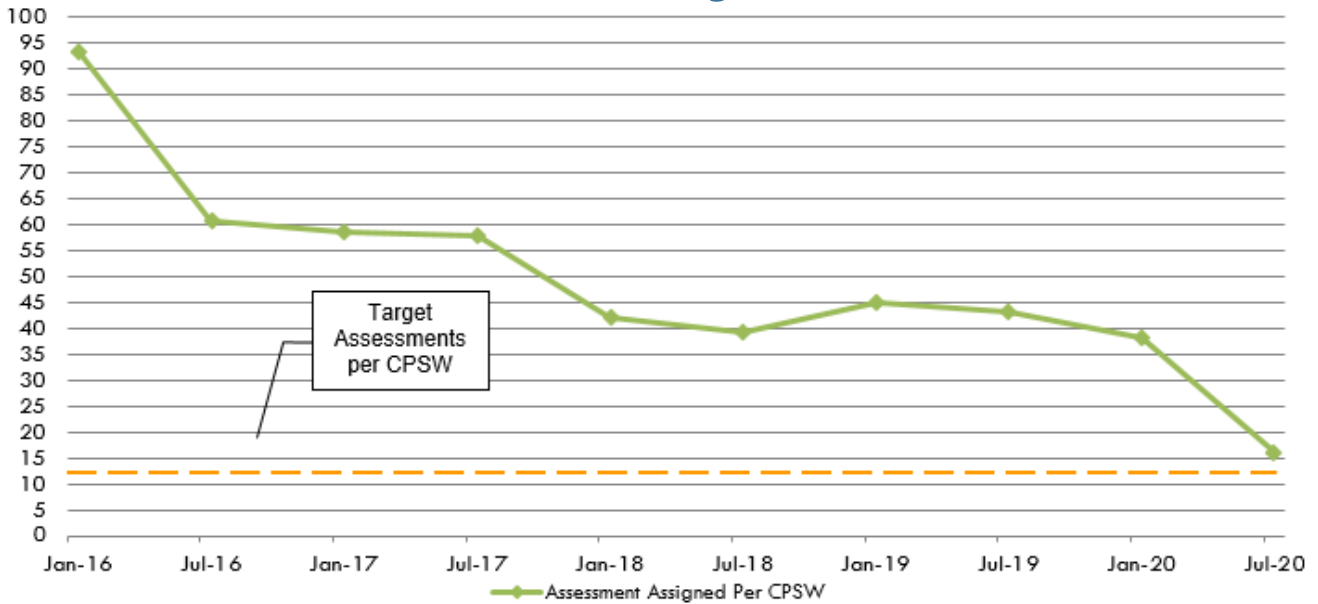
**Data Source:** Bridges (NH SACWIS)

# Workforce and Staffing

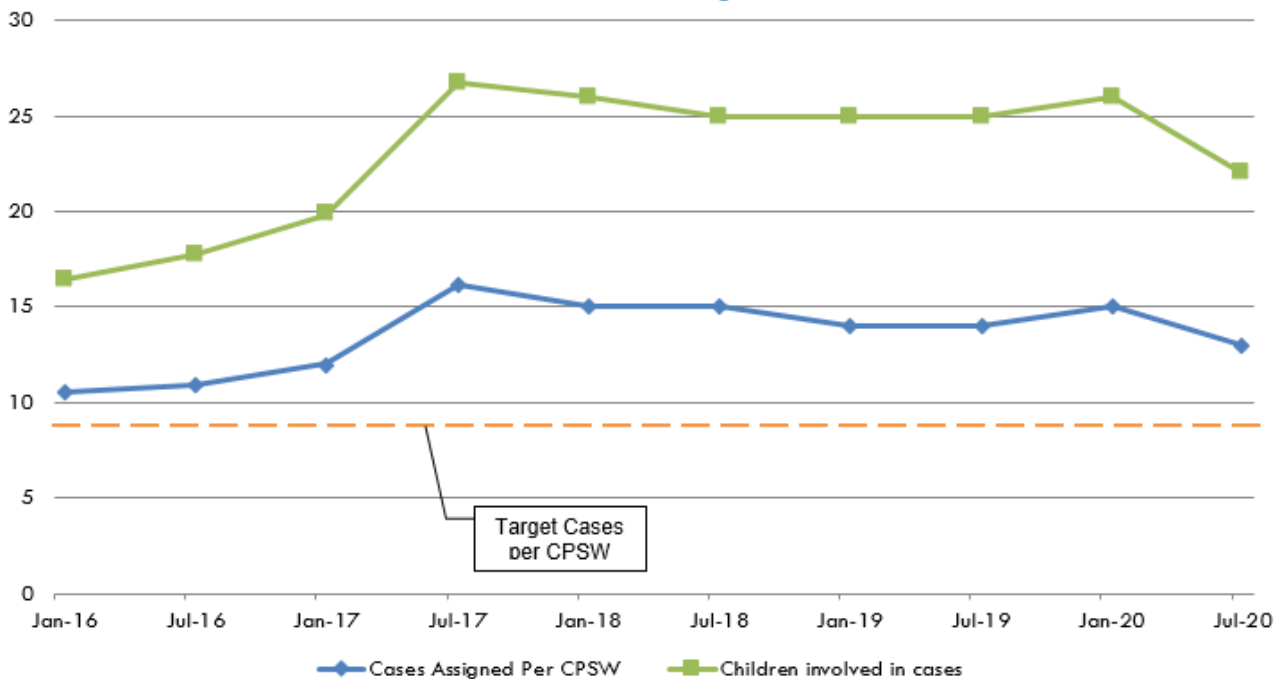
## Workforce Capacity

Workforce capacity is determined by the number of cases or assessments open/children involved on the last day of the given month, divided by the staff members who are fully trained and available to assume responsibility over a full workload.

### Assessment Average Workload



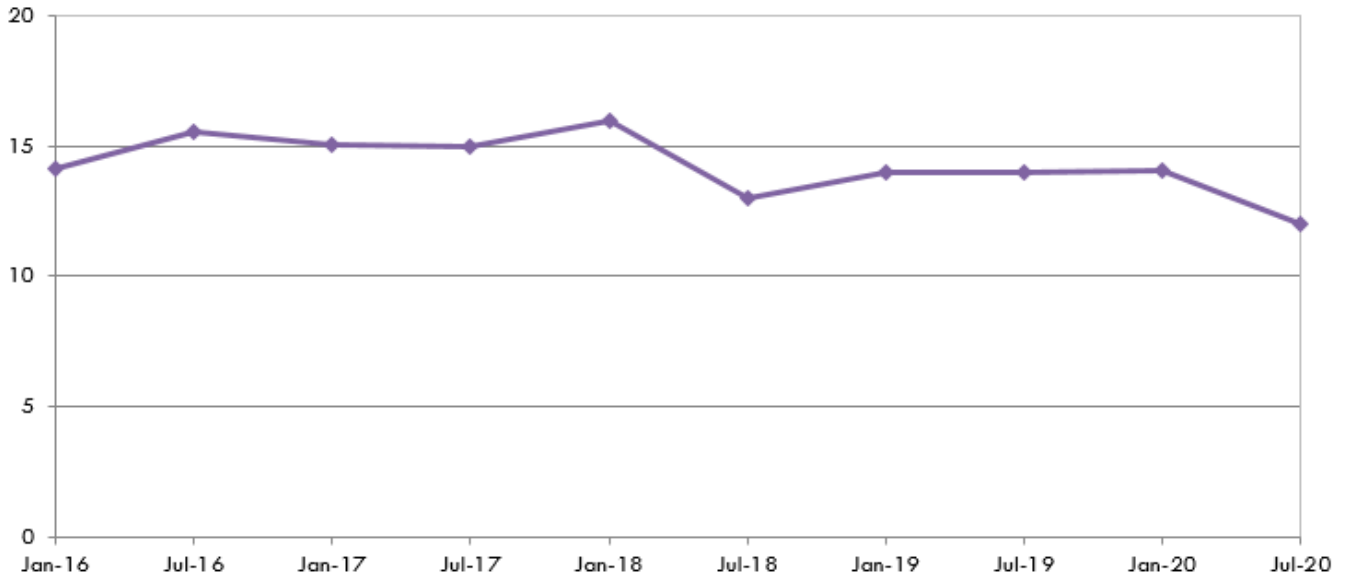
### Family Service Average Workload



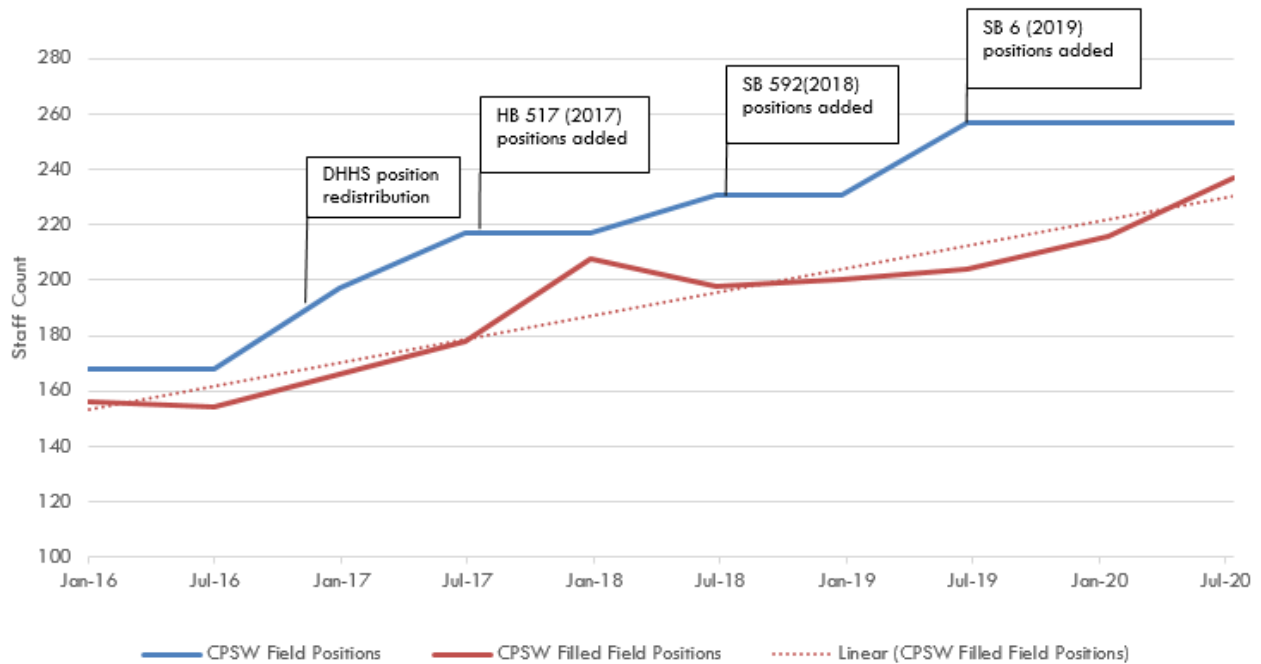
**Data Source:** Bridges, DCYF Master Staffing List & Supervisor Staff Tracking



### Juvenile Justice Average Workload



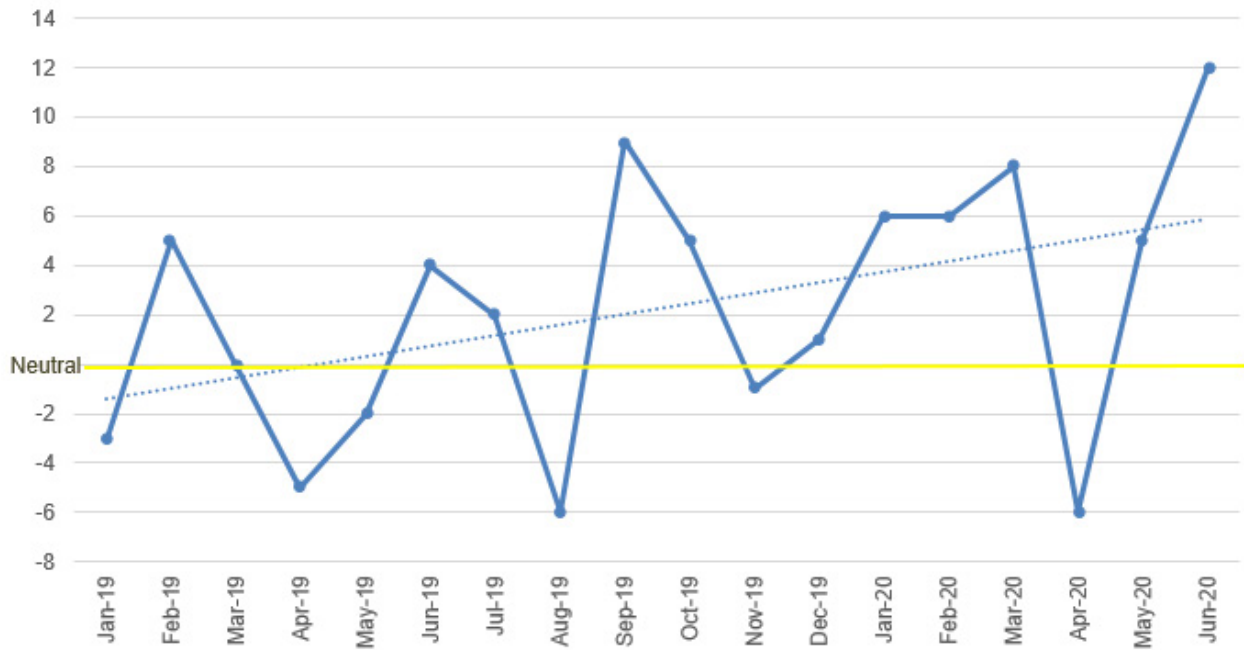
### CPSW Positions and Capacity



**Data Source:** Bridges, DCYF Master Staffing List & Supervisor Staff Tracking

## Net Change in CPSW Positions

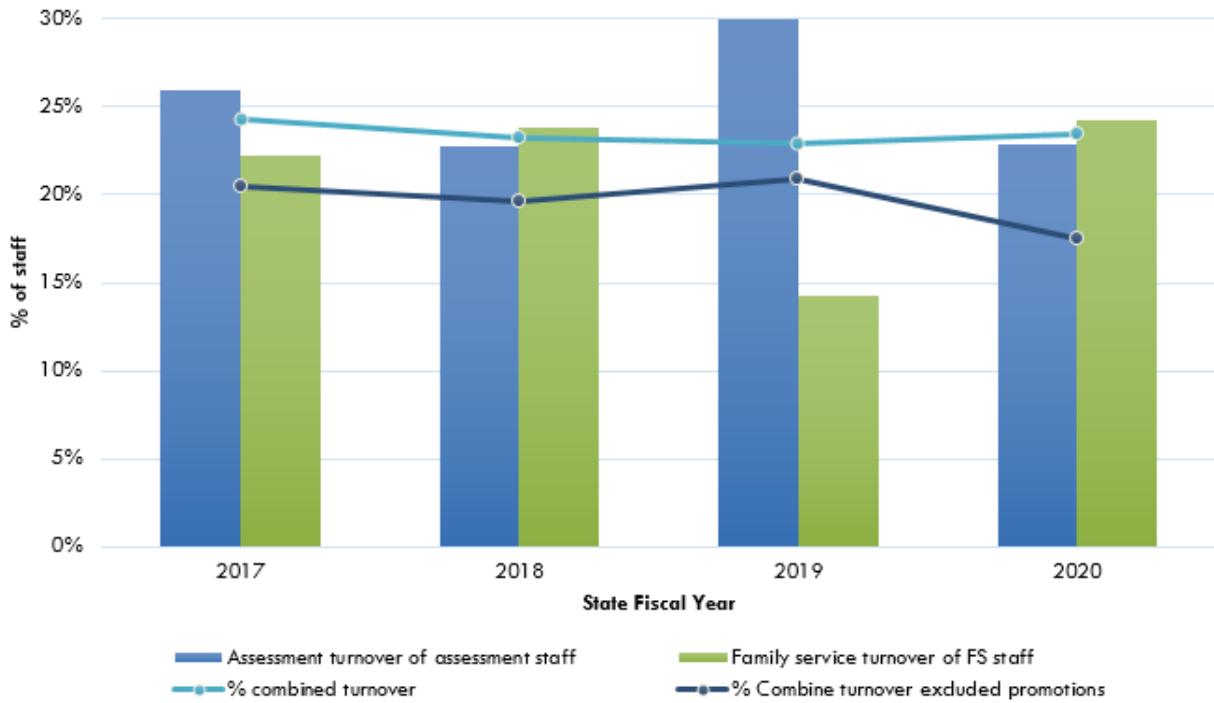
Time Period	New Hire	Left DCYF	Promotion
January 2019	3	6	0
February 2019	6	1	0
March 2019	7	7	0
April 2019	0	5	0
May 2019	4	5	1
June 2019	10	5	1
July 2019	5	1	2
August 2019	5	10	1
September 2019	16	3	4
October 2019	12	5	2
November 2019	4	4	1
December 2019	5	3	1
January 2020	13	5	2
February 2020	7	1	0
March 2020	10	1	0
April 2020	1	5	2
May 2020	6	1	0
June 2020	13	1	0



**Data Source:** Cost Allocation Plan Report; updated July 2020

## CPSW Turnover

Turnover accounts for staff who left the Division for Children, Youth and Families as well as those who were promoted, transferred to another division or state agency. Given internal promotion shows a positive reason for turnover, the below chart also provides an overall trend of staff promoted within the Division. During SFY 2020, there were 15 field staff promoted to supervisory positions.



**Data Source:** Cost Allocation Plan Report; updated July 2020 and Workforce Capacity Report

# Sununu Youth Services Center (SYSC)

Admissions refers only to those youth that entered SYSC in the time period. Youth who were already at SYSC are not counted. Admission is an event count. This means all admissions are counted. If a single individual is admitted, discharged, and admitted again during the defined time period, they are counted twice.

Population refers to the total number of Youth who spent any amount of the time period at SYSC. Population is an individual count. This means that any individual who was admitted to SYSC for any time during that period is counted. If a single individual is admitted, discharged and admitted again during the defined period, they are counted once.

Committed (COM) refers to those Youth who are placed in the custody and care of SYSC by the Court as described in NH RSA 621:3.

Detained (DET) refers to Youth temporarily at SYSC while awaiting disposition of the court as described in NH RSA 621-A.

Youth Days are the accumulative number of days all youth are at SYSC.

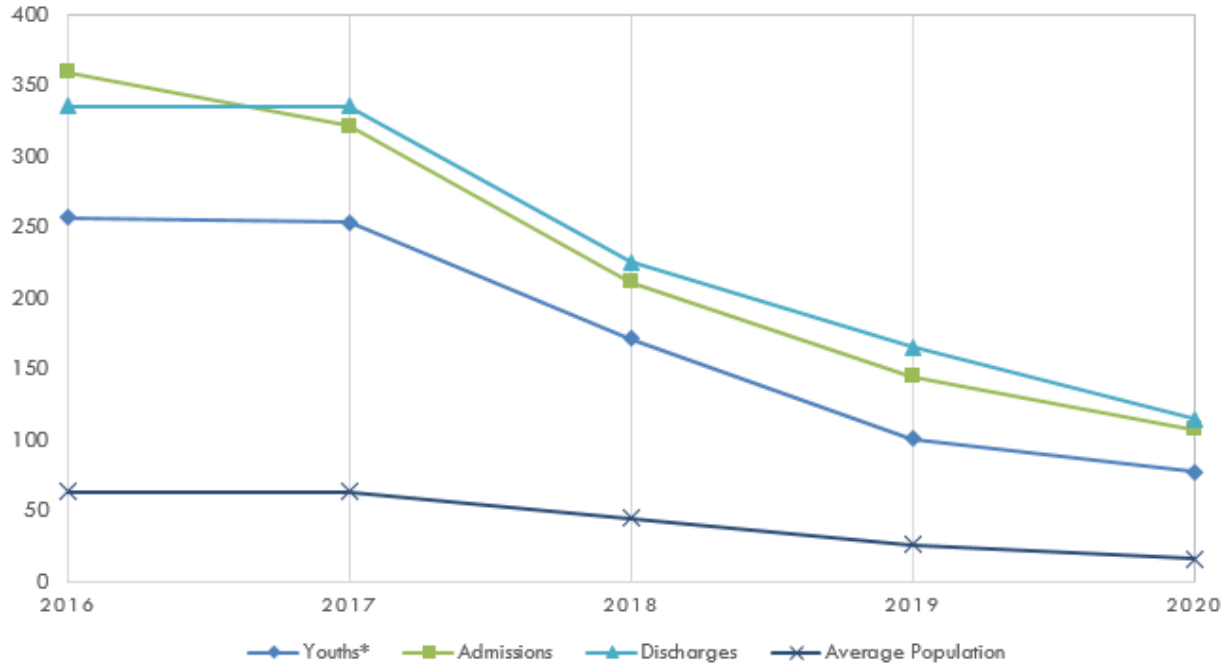
Population															
	2016			2017			2018			2019			2020		
	COM	DET	TOT	COM	DET	TOT	COM	DET	TOT	COM	DET	TOT	COM	DET	TOT
Youths*	257			254			172			101			78		
Admissions	105	255	<b>360</b>	108	214	<b>322</b>	74	138	<b>212</b>	81	64	<b>145</b>	48	60	<b>108</b>
Discharges	89	247	<b>336</b>	117	219	<b>336</b>	87	139	<b>226</b>	96	70	<b>166</b>	57	58	<b>115</b>
Average Population	48.0	15.9	<b>63.8</b>	51.7	12.5	<b>64.1</b>	35.3	9.9	<b>45.1</b>	21.2	5.8	<b>26.9</b>	10.5	6.5	<b>16.9</b>
Youth Days	17,468	5,564	<b>23,033</b>	18,755	4,338	<b>23,092</b>	12,754	3,457	<b>16,211</b>	7,738	2,117	<b>9,855</b>	3,827	2,386	<b>6,198</b>
Committed Youth															
	SFY 2016			SFY 2017			SFY 2018			SFY 2019			SFY 2020		
# Committed at SYSC*	105			123			86			59			40		
Average Previous Placements	6.4			6.3			6.6			7.8			8.7		
Average Petitions**	9.7			9.5			9.6			12.2			14.7		
Detained Youth															
	SFY 2016			SFY 2017			SFY 2018			SFY 2019			SFY 2020		
# Detained at SYSC *	210			184			116			58			54		
Average Previous Placements	3.7			3.4			3.7			3.8			3.6		
Average Petitions**	7.5			6.8			7.5			11.5			11.0		

**Source:** NH DCYF Program and Case Tracking System

\* Youth can be Detained and Committed in the same year. In 2014, 112 Committed Youth, 177 Detained Youth, and 246 Total Youth were served. 112+177-246= 43 Youth were both committed and detained in 2014.

\*\* The number of petitions includes all delinquency petitions up until the end of the State Fiscal Year in which they were at SYSC

## Sununu Youth Services Center (SYSC) Population Data State Fiscal Year 2016-2020



\* Youth can be Detained and Committed in the same year. In 2014, 112 Committed Youth, 177 Detained Youth, and 246 Total Youth were served.  $112+177-246=43$  Youth were both committed and detained in 2014.

**Data Source:** NH DCYF Program and Case Tracking System

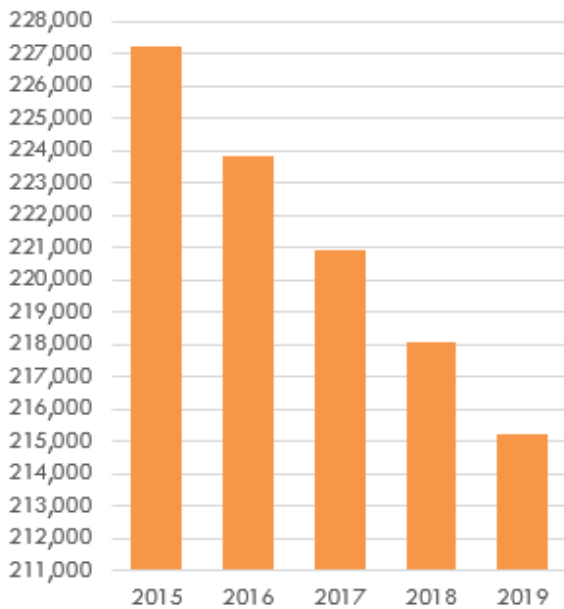


# NH Children Under 18 Population and Demographics

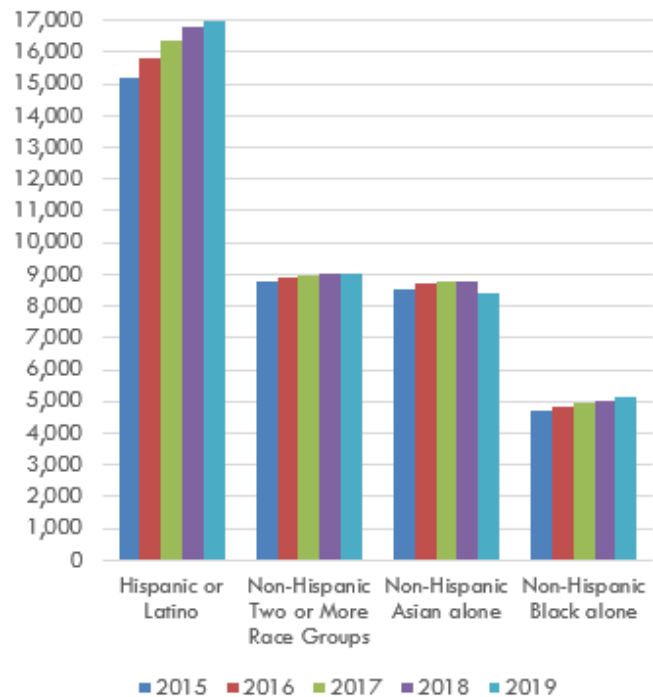
Since the 2010 Census, the White population in New Hampshire has consistently decreased while other minority populations have increased. Below you can see the race/ethnicity of children under 18 in NH by count and proportion.

Race/Ethnicity	2015	2016	2017	2018	2019
Non-Hispanic White alone	227,215 (86%)	223,970 (85%)	221,104 (85%)	218,112 (85%)	215,212 (84%)
Hispanic or Latino	15,108 (6%)	15,676 (6%)	16,225 (6%)	16,659 (6%)	16,970 (7%)
Non-Hispanic Two or More Race Groups	8,744 (3%)	8,862 (3%)	8,937 (3%)	8,964 (3%)	9,003 (4%)
Non-Hispanic Asian alone	8,517 (3%)	8,593 (3%)	8,569 (3%)	8,493 (3%)	8,412 (3%)
Non-Hispanic Black alone	4,666 (2%)	4,818 (2%)	4,902 (2%)	5,029 (2%)	5,110 (2%)
Non-Hispanic American Indian and Alaskan Native alone	467 (<1%)	456 (<1%)	452 (<1%)	455 (<1%)	463 (<1%)
Non-Hispanic Native Hawaiian and Other Pacific Islander alone	66 (<1%)	71 (<1%)	64 (<1%)	75 (<1%)	83 (<1%)
<b>Total less than 18</b>	<b>264,783</b>	<b>262,446</b>	<b>260,253</b>	<b>257,787</b>	<b>255,253</b>
<b>Gender</b>					
Male	51.13%	51.16%	51.11%	51.15%	51.15%
Female	48.87%	48.84%	48.89%	48.85%	48.85%

Non-Hispanic White Alone

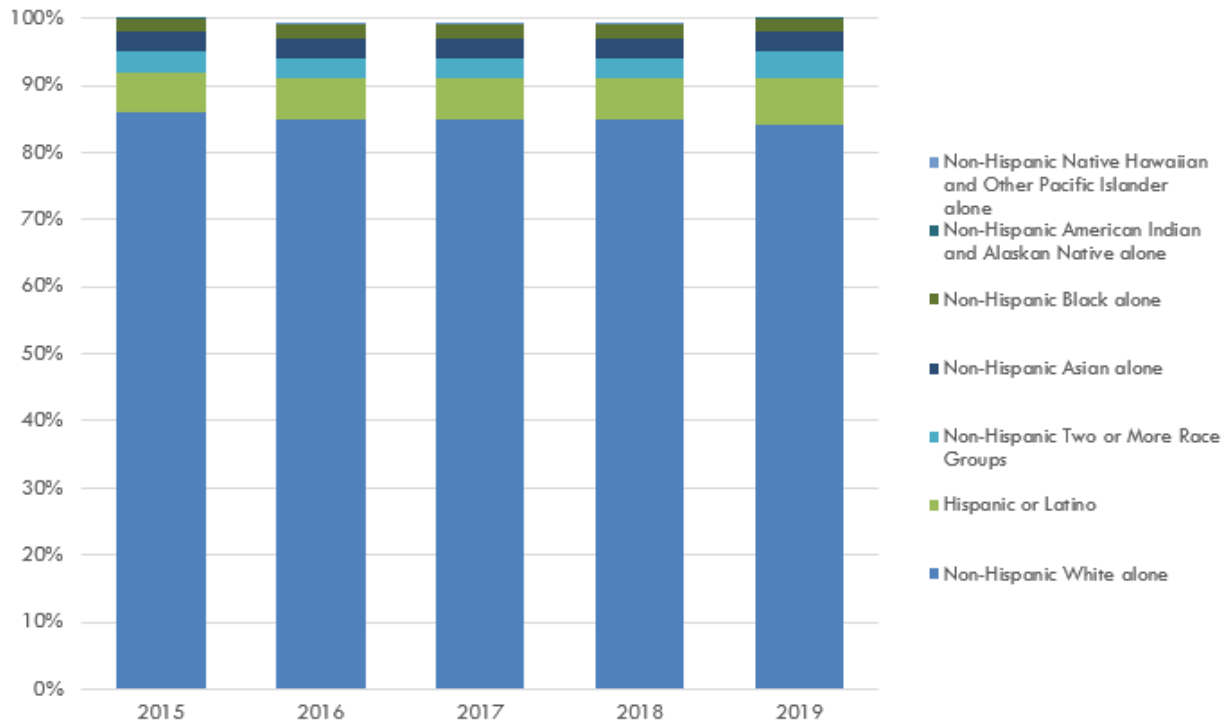


Minority Population under 18



**Data Source:** The Annie E Casey Foundation Kids Count Data Center website with data presented are Vintage 2018 population estimates. Each year the U.S. Census Bureau revises their post-2010 estimates. Therefore, data presented here may differ from previously published estimates.

## Proportion of NH Child Population by Race/Ethnicity



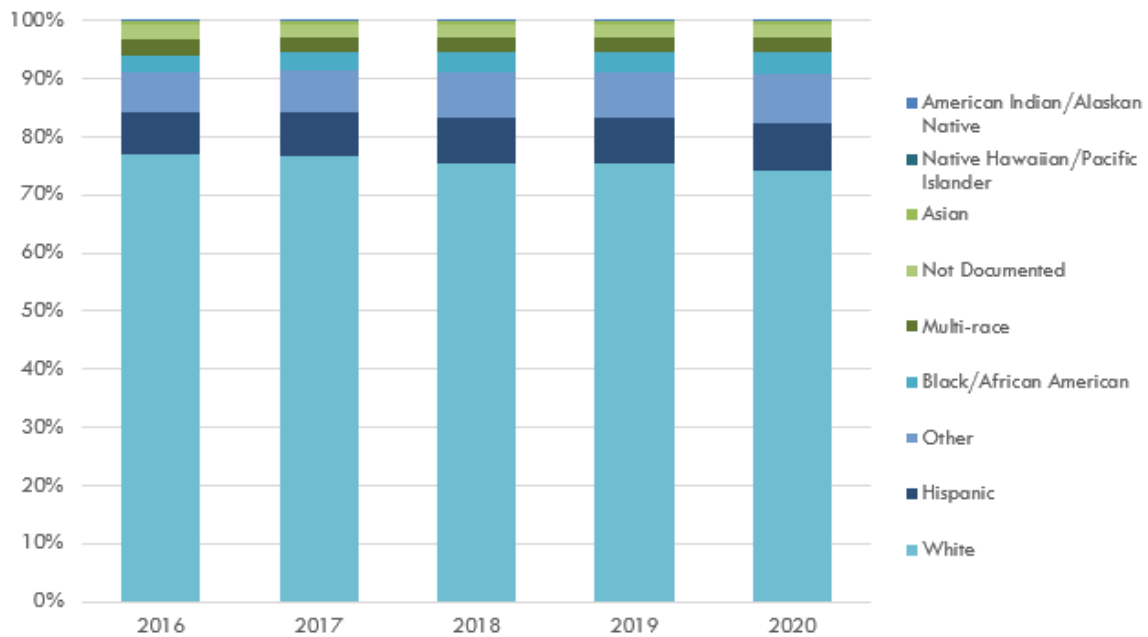
**Data Source:** The Annie E Casey Foundation Kids Count Data Center website with data presented are Vintage 2018 population estimates. Each year the U.S. Census Bureau revises their post-2010 estimates. Therefore, data presented here may differ from previously published estimates.

## Demographics in Assessment Related Data

### Race/Ethnicity and Gender for unique alleged victims involved in accepted assessments each state fiscal year

Race/Ethnicity	2016	2017	2018	2019	2020
White	10,209 (77%)	10,166 (77%)	10,141 (75%)	10,264 (75%)	8,477 (74%)
Hispanic	944 (7%)	997 (8%)	1,071 (8%)	1,074 (8%)	918 (8%)
Other	900 (7%)	982 (7%)	1,058 (8%)	1,067 (8%)	977 (9%)
Black/African American	405 (3%)	394 (3%)	450(3%)	461 (3%)	406 (4%)
Multi-race	369 (3%)	342 (3%)	340 (3%)	336 (3%)	304 (3%)
Not Documented	324 (2%)	292 (2%)	322 (2%)	293 (2%)	245 (2%)
Asian	76 (1%)	78 (1%)	72 (1%)	85 (1%)	67 (1%)
American Indian/Alaskan Native	13 (<1%)	9 (<1%)	8 (<1%)	17 (<1%)	9 (<1%)
Native Hawaiian/Pacific Islander	13 (<1%)	10 (<1%)	10 (<1%)	15 (<1%)	11(<1%)
<b>Grand Total</b>	<b>13,253</b>	<b>13,270</b>	<b>13,472</b>	<b>13,612</b>	<b>11,414</b>
<b>Gender</b>					
Male	50.37%	52.12%	51.51%	51.11%	50.88%
Female	49.63%	47.88%	48.49%	48.89%	49.12%

### Racial Proportions of Alleged Victims in Accepted Assessments



**Data Source:** Result Oriented Management(ROM), Maltreatment Allegations Report, extracted on 9/4/2020

## Demographics in Placement Related Data

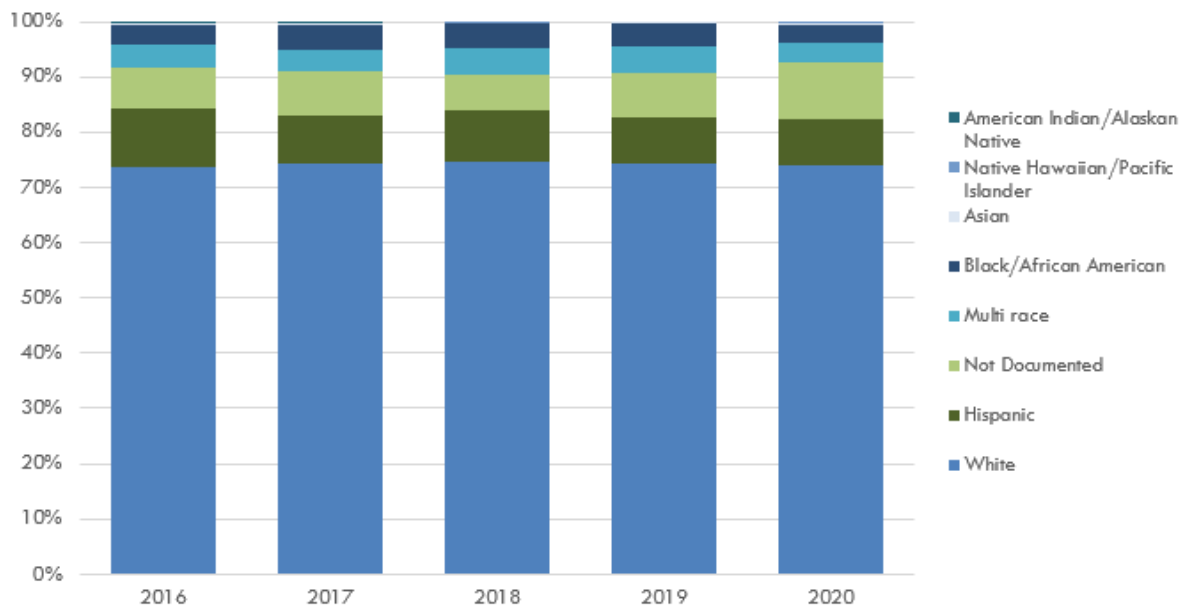
### Race/Ethnicity for Children/Youth in Out of Home Placement as of January 1st Each Year

Race/Ethnicity	2016	2017	2018	2019	2020
White	728 (74%)	869 (74%)	1,047 (75%)	992 (74%)	933 (74%)
Hispanic	105 (11%)	104 (9%)	131 (9%)	111 (8%)	106 (8%)
Multi race	41 (4%)	44 (4%)	68 (5%)	64 (5%)	42 (3%)
Black/African American	35 (4%)	54 (5%)	61 (4%)	56 (4%)	43 (3%)
Asian	< 5	< 5	< 5	< 5	< 5
American Indian/Alaskan Native	< 5	< 5	< 5	< 5	< 5
Native Hawaiian/Pacific Islander			<5		< 5
Not Documented	71 (7%)	94 (8%)	93 (7%)	108 (8%)	130 (10%)
<b>Grand Total</b>	<b>987</b>	<b>1171</b>	<b>1405</b>	<b>1336</b>	<b>1261</b>

**Note: Counts less than 5 are masked to prevent information becoming identifiable. For all counts less than 5 the proportion of children/youth is less than 1% of the population.**

**Data Source: Bridges (NH SACWIS), extracted on 9/9/2020**

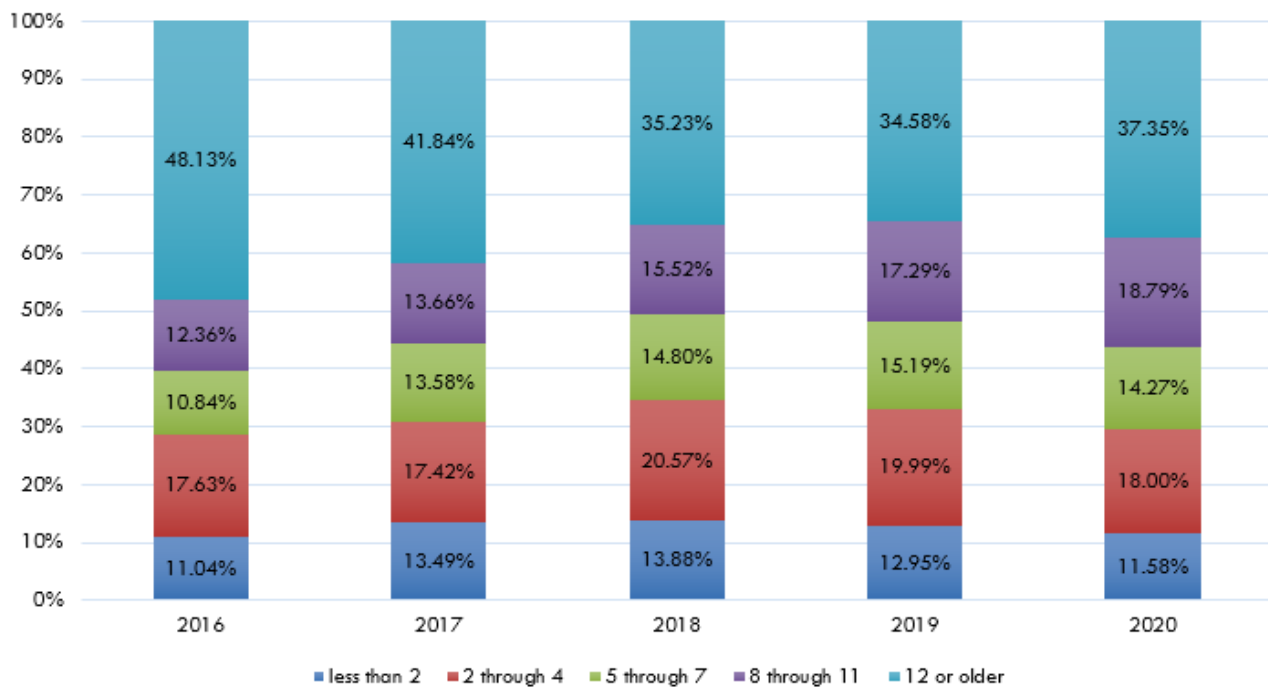
### Children/Youth in Placement by Race/Ethnicity Proportion



## Age Group and Gender of Children/Youth in Out of Home Placement as of January 1st Each Year

Age Group	2016	2017	2018	2019	2020
less than 2	109	158	195	173	146
2 through 4	174	204	289	267	227
5 through 7	107	159	208	203	180
8 through 11	122	160	218	231	237
12 or older	475	490	495	462	471
<b>Grand Total</b>	<b>987</b>	<b>1,171</b>	<b>1,405</b>	<b>1,336</b>	<b>1,261</b>
Gender					
Female	42.96%	42.36%	45.05%	44.69%	44.17%
Male	57.04%	57.64%	54.95%	55.31%	55.83%

### Proportion of Age Group in Child/Youth in Placement



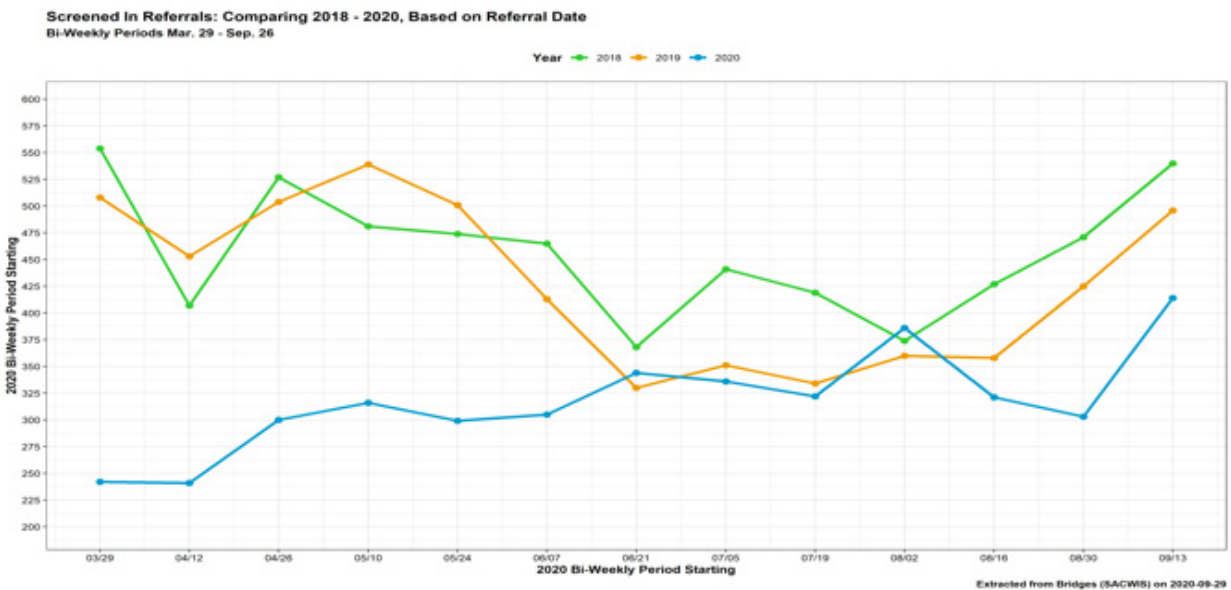
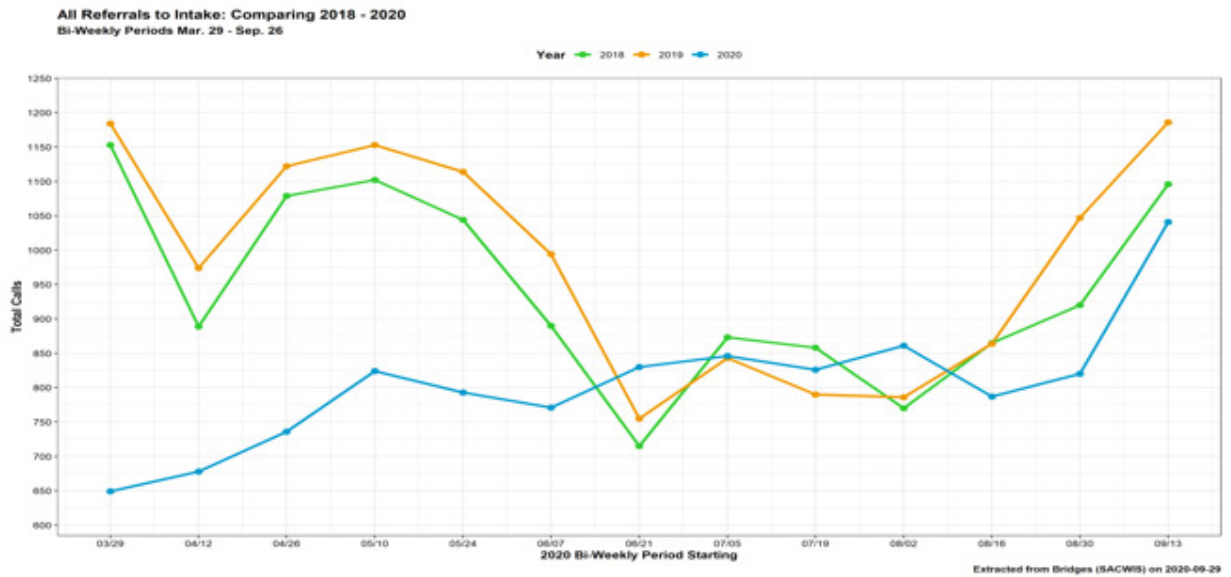
Data Source: *Bridges (NH SACWIS), extracted on 9/9/2020*

# Special Feature Topics

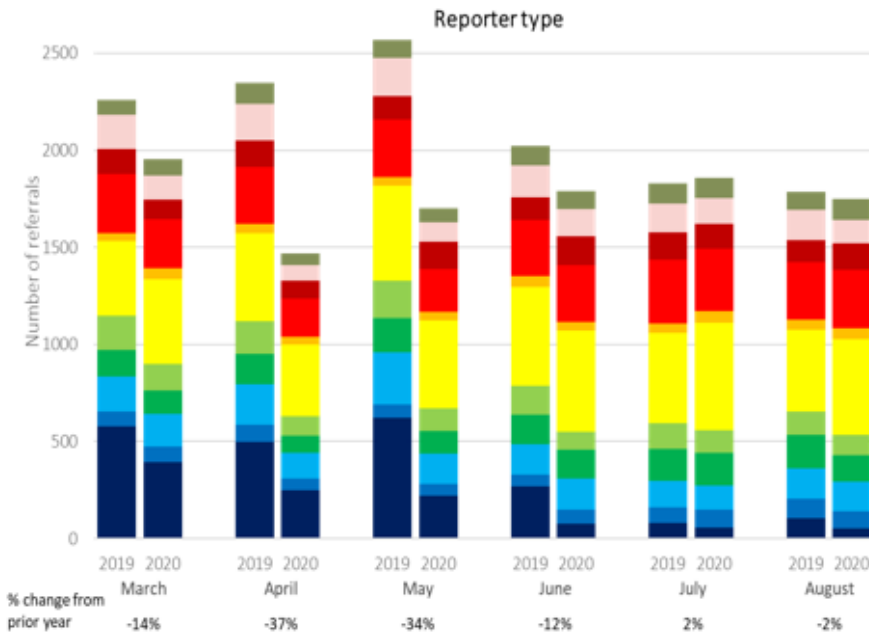
This section contains topics that may change from year to year depending on current events and social determinants.

## COVID-19 Coronavirus

This year the country has been struggling with uncertainty under the conditions of the pandemic of COVID 19 Coronavirus. Child Welfare across the county has had to make adjustments to interactions with families and regular practice. NH, initially provided weekly and then more recently biweekly dashboard updates of how child welfare data is trending compared to previous years and comparison periods. When Governor Sununu implemented the emergency order on March 16, 2020 mandating schools to move to remote learning environments, DCYF central intake had a large decline in the volume of calls received which impacted the number of new referrals investigated. Since school has started to return to the classroom central intake has seen an increase in call volume.



DCYF documents the type of reporter who calls central intake with concerns of possible child abuse and/or neglect. Tracking the referrals by reporter helps to monitor the impact of COVID-19 and identify stakeholders or groups of people who could be engaged in order to help ensure the safety of the children/youth and support the families in NH.

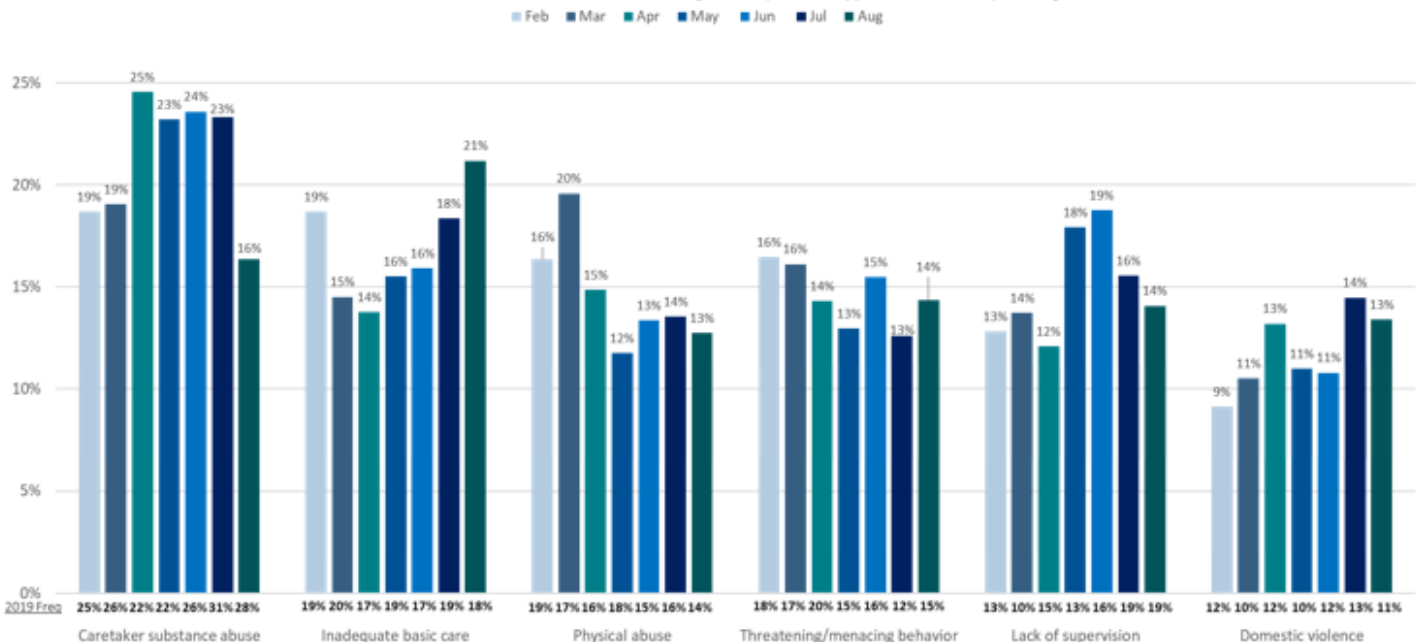


Category	# from August 2019	# from August 2020	% change: August 2019 to August 2020
School/Childcare	105	54	-49%
CPSW	102	87	-15%
Mental Health	153	151	-1%
Other	173	139	-20%
Social Worker (incl. school social workers)	123	105	-15%
Law Enforcement	419	493	18%
Court/Probation/GAL	52	56	8%
Parent/Guardian/Family	297	300	1%
Anonymous/Unknown	115	137	19%
Medical	154	119	-23%
Other Comm. Agency	92	107	16%
<b>Total</b>	<b>1785</b>	<b>1748</b>	<b>-2%</b>

Source: NH SACWIS – Bridges data extracted 9/28/2020.

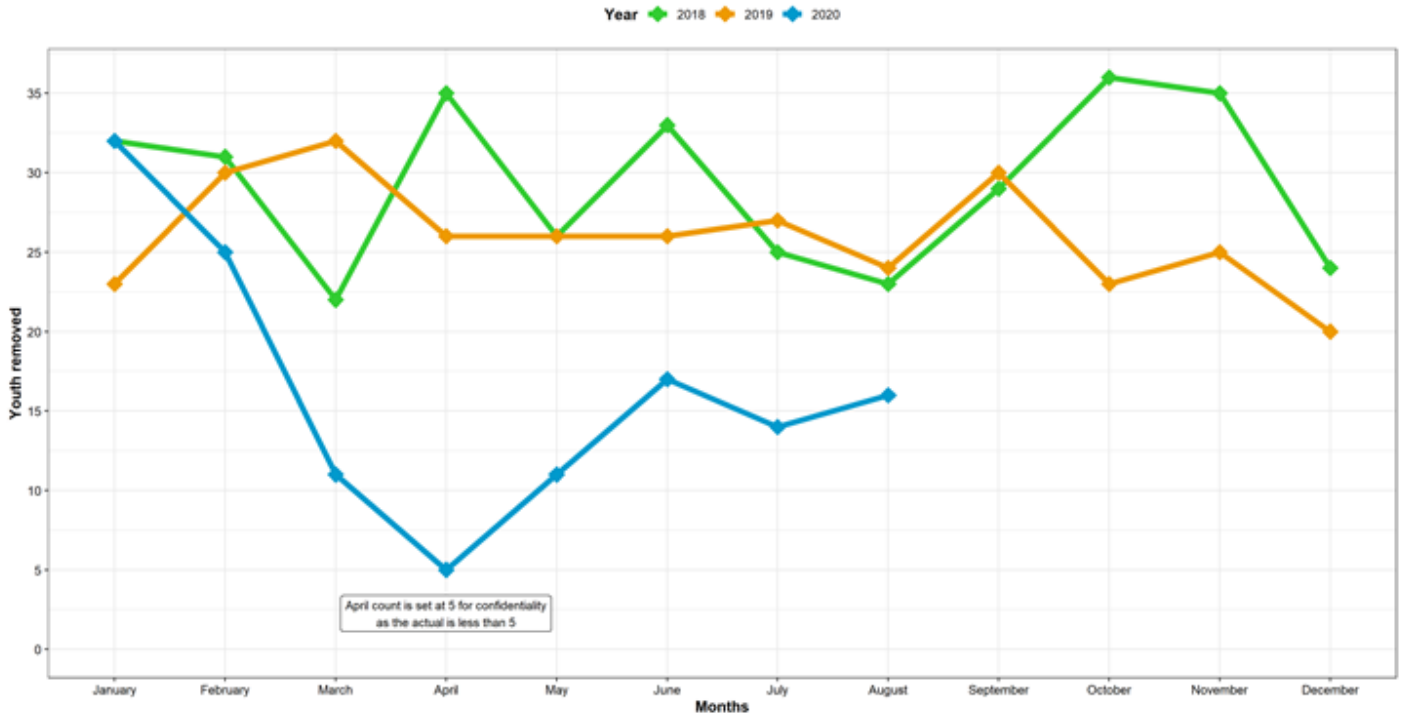
Each accepted assessment has at least one allegation but may have many different types of allegations. Therefore similarly, social and economic changes during the stress of COVID-19 pandemic may lead to increased incidence of certain types of abuse and neglect. Tracking the types of allegations enables DCYF to ensure current services and practices align changing needs of the data trends.

% of Screen-ins that contain allegation (monthly): subset of top categories



For Juvenile Justice Services, there were far fewer youth removed from their homes each month as compared to previous years.

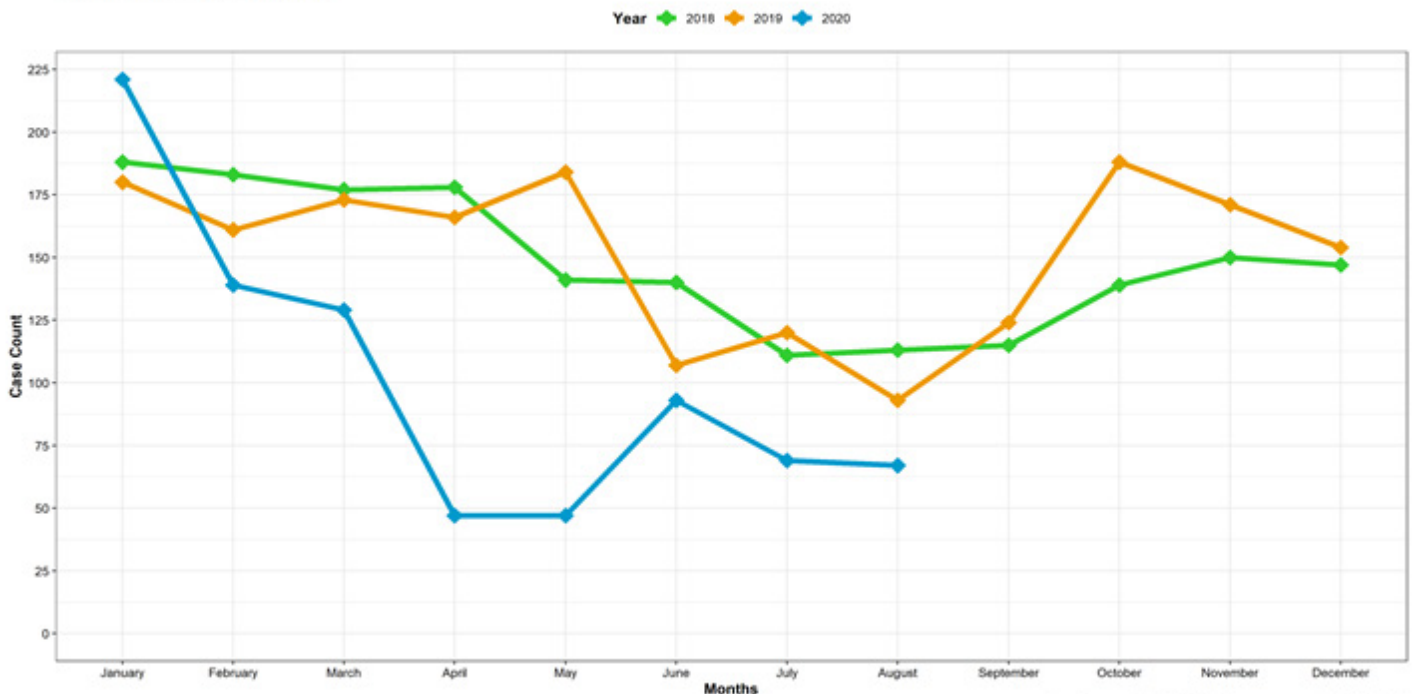
**Juvenile Justice Removals, 2018 - 2020**  
Monthly Comparison by Year, Unique Count of Youth by Month



Data Source: NH SACWIS- Bridges, extracted on 2020-09-29

Although Juvenile Justice initially had far fewer cases opening compared to previous years, the number of cases opening have begun to close the gap with prior years.

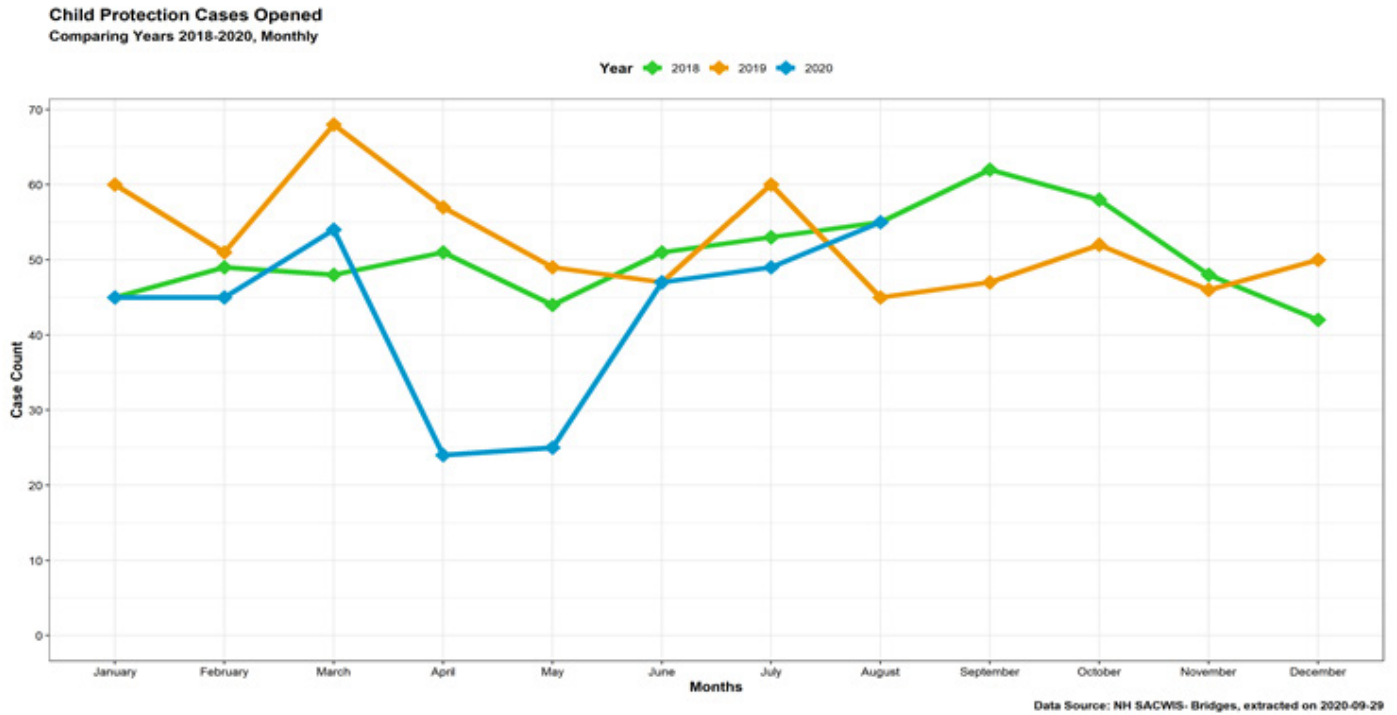
**Juvenile Justice Cases Opened**  
Comparing Years 2018-2020, Monthly



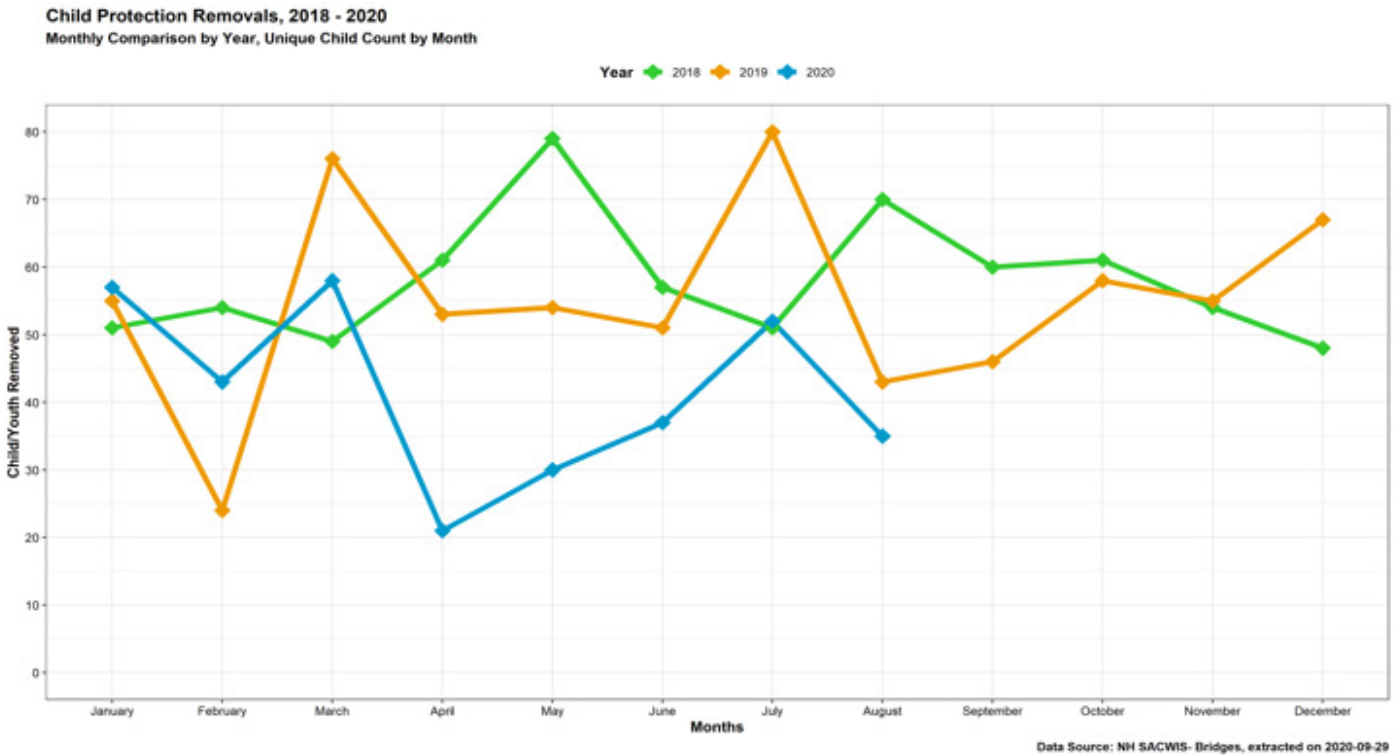
Data Source: NH SACWIS- Bridges, extracted on 2020-09-29



Child protection case openings slowed substantially in April and May but since July have aligned with previous years.



While new child protection cases have returned to typical levels, the number of children removed from their homes during those cases is reduced from prior years.

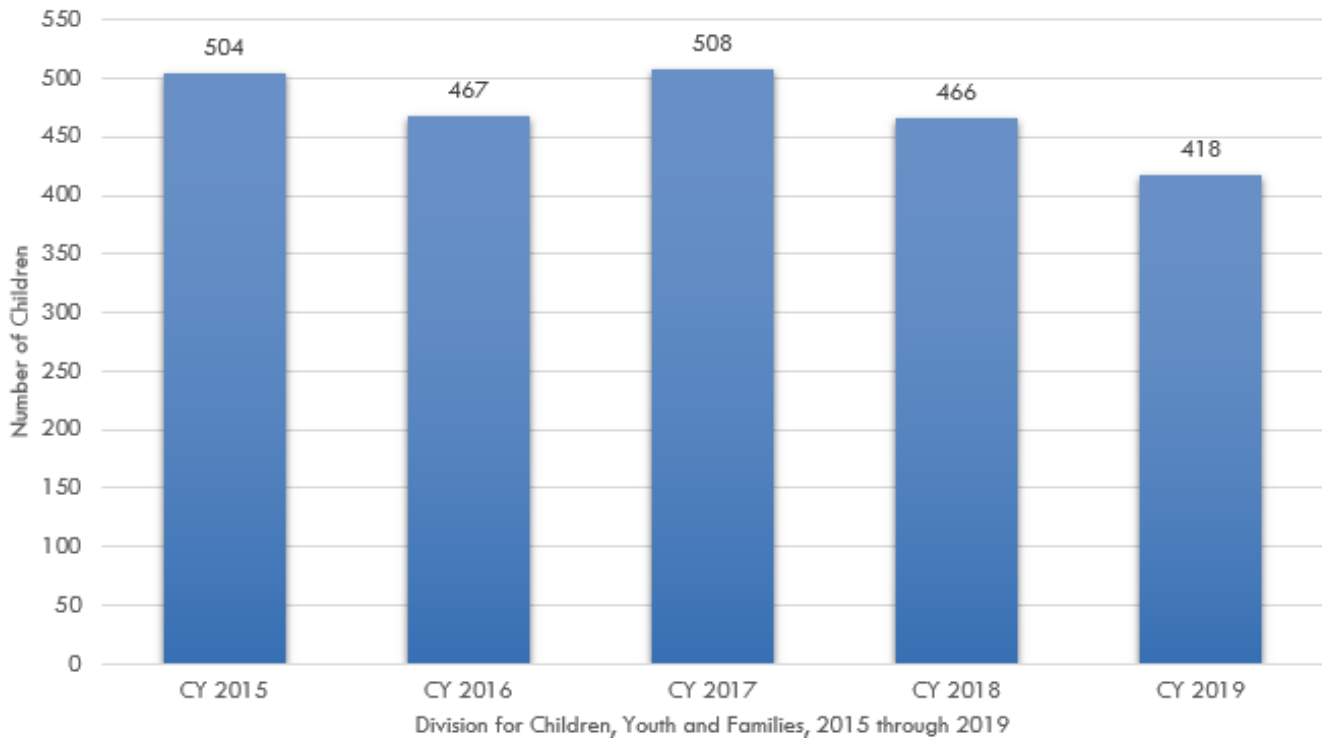


## Substance Misuse

*Child Born Drug Exposed* means infants exposed to alcohol, prescription drugs, misuse of over-the-counter medications, inhalants, and illicit drugs (cannabis, hallucinogens, opioids, stimulants, sedative hypnotics) while the infant is in utero, whether prescribed or not, which result in the infant exhibiting withdrawal symptoms at birth.

Time period	Number of children born drug exposed in accepted assessments
CY 2015	504
CY 2016	467
CY 2017	508
CY 2018	466
CY 2019	418

### Investigations with Child Born Drug Exposed



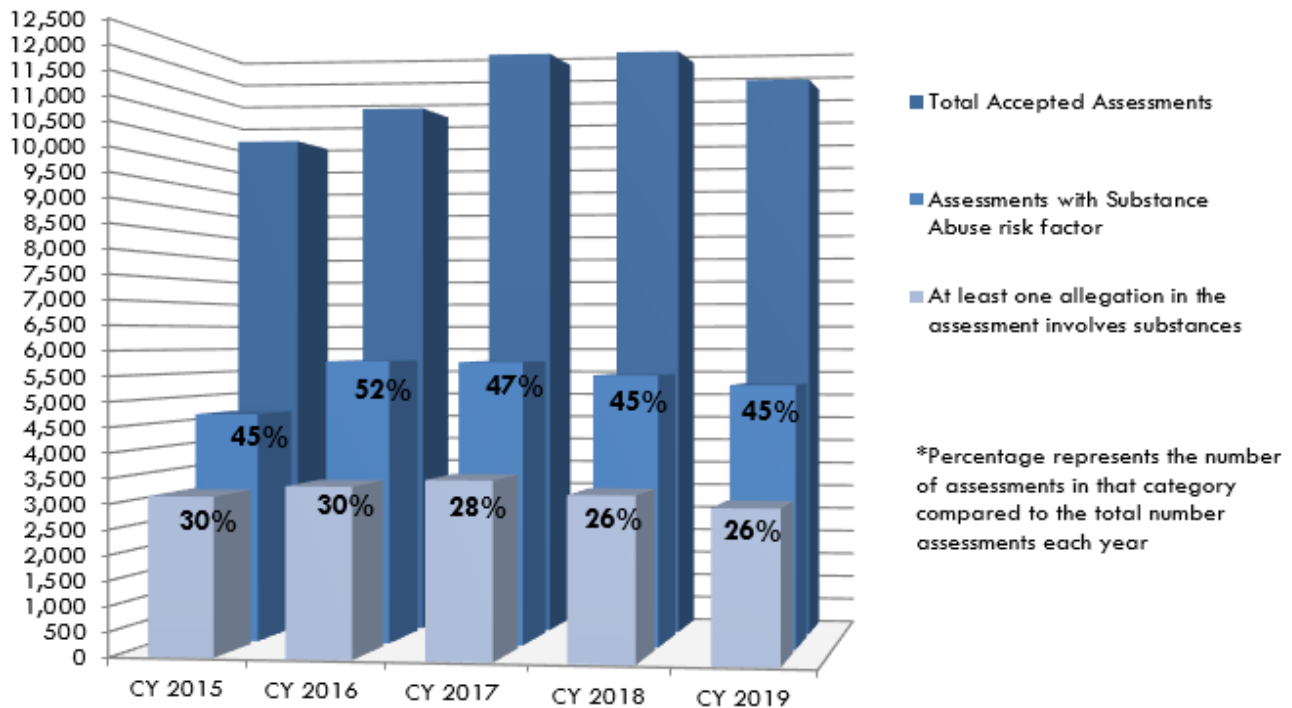
**Data Source:** NH SACWIS- Bridges

## Impact of Substance Use on Assessments, 2015-2019

	Total Accepted Assessments	Assessments with Substance Abuse risk factor	At least one allegation in the assessment involves substances
CY 2015	10,516	4,675	3,147
CY 2016	11,197	5,771	3,364
CY 2017	12,331	5,758	3,504
CY 2018	12,341	5,491	3,237
CY 2019	11,709	5,298	3,013

This data is relative to an assessment when it is accepted for further investigation. The allegation and risk factor are determined by the intake Child Protective Service Worker at the time the referral is received at DCYF Central Intake.

### Accepted Assessments with Substances Indicated



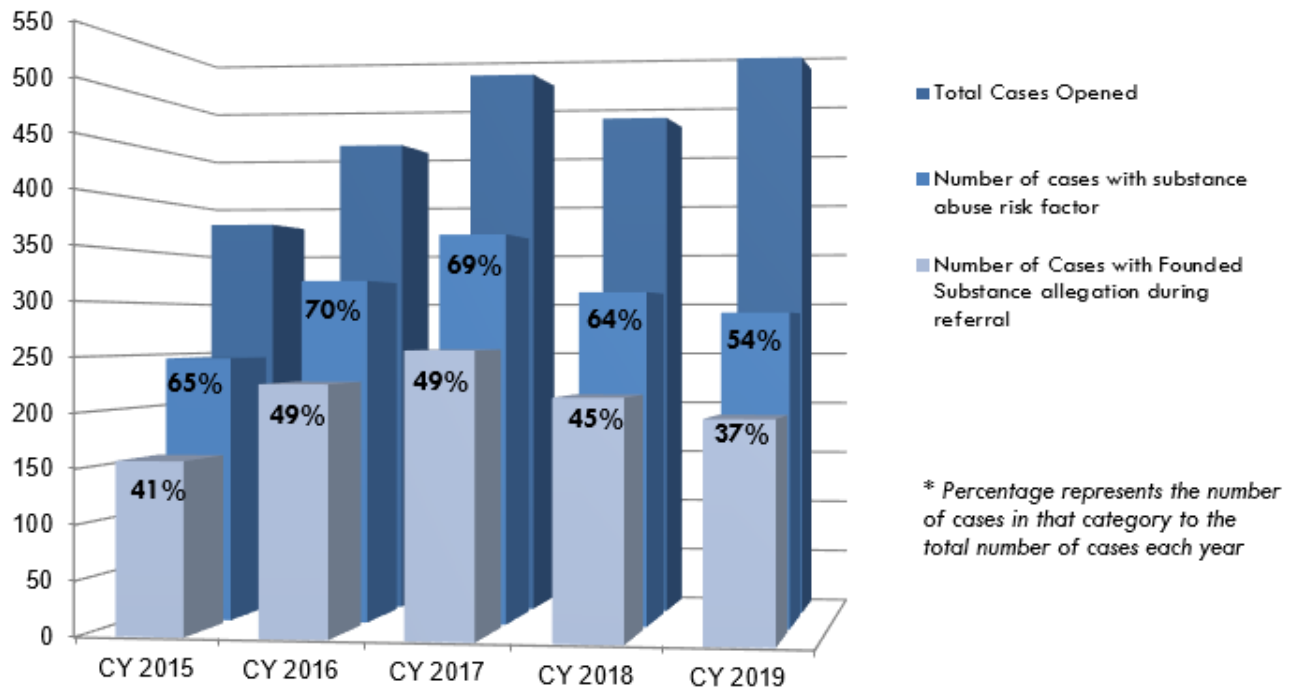
Data Source: NH SACWIS- Bridges

## Impact of Substance Use on Family Services Cases, 2015-2019

This data pertains to open child protection family service cases where an allegation of substance use was made at the time of assessment and determined to be founded. The risk factor was indicated when the assessment was closed and the family services case was opened.

	Total cases opened	Number of cases with substance abuse risk factor	Number of cases with a founded substance allegation during referral
CY 2015	379	247	157
CY 2016	457	320	226
CY 2017	525	363	256
CY 2018	481	309	215
CY 2019	538	290	197

### Cases Opened with Substance Misuse Indicated



Data Source: NH SACWIS- Bridges

## Comprehensive Family Support Services

Comprehensive Family Support Services are preventative services provided by the Family Resource Centers (FRC) across the state.

Data is self-reported to the FRC by the family. Substance use issues are identified for the individual who entered into the service plan. This does not include other family members who have substance use challenges. If relatives are caring for the child(ren) because of the parent's substance use and the relative is receiving CFSS with the child(ren) then they would not be documented for substance use issues.

Entry is defined when the family engages with the provider to participate in services.

### Data for Families Served Any Time During the State Fiscal Year

	2015	2016	2017	2018	2019
Total Family Members Served = Adults	1504	1284	1257	1361	1691
Total Family Members Served = Children	1926	1695	1692	1843	2410
# Families with Children <5 yrs old	747	612	607	601	757
Data Calculated at Entry					
Families Entering Service	759	620	631	750	933
Family with Low Income -self reported at entry	92%	88%	86%	86%	87%
Families that have a Single Caregiver	49%	50%	51%	51%	59%
Families Referred by DCYF/Intake/Assessment - Referral that entered service *	27%	28%	29%	38%	46%
Families that have Mental Health Issues	57%	48%	55%	54%	54%
Families that have Chronic Health Issues	28%	33%	35%	36%	30%
Children that have Child Medicaid Insurance	93%	93%	91%	88%	90%
Adults without any Health Insurance	29%	12%	11%	13%	15%
Families with Substance Use Challenges	16%	12%	14%	16%	14%
Exit Data					
Families Discharging in FY	613	646	638	637	921

**Data Source:** NH DCYF Program and Case Tracking System

\* DCYF referrals are counted at entry. Count does not include DCYF referrals that did not enter into services with the provider.